

CHAIRMAN'S MESSAGE



TAN SRI AHMAD BADRI MOHD ZAHIR
Chairman

It is truly an honour for me to be able to pen my thoughts for this year's Annual Report as the new Chairman of the EPF, an organisation with a proud past and an exciting future.

First and foremost, I want to extend my appreciation and acknowledge the good work and incredible achievements of our outgoing Chairman, Tan Sri Samsudin Osman, who has left behind big shoes to fill. Tan Sri's leadership was one that was steady, assured, and pragmatic, and I will strive to continue his legacy as we step into this new decade.

This handing-off of the baton comes at a time when we are entering a new era of change and disruption. Before the world was even aware of COVID-19, people were only just beginning to make sense of the impact of the Fourth Industrial Revolution on our way of life. Rapid advances in technology are pushing us into the exciting but uncertain future of a digitalised world, even as we continue to struggle with climate change, global political tensions, and economic challenges.

In such times, there will be a desire for a continued source of stability. For decades now, the EPF has been that pillar of strength and certainty for Malaysians. As the country's provident fund serving over 14.60 million members, the EPF's mandate to safeguard their savings, no matter rain or shine, will help our members secure a better future.

I have always known the EPF as successful in living up to the expectations of our stakeholders – members, employers, and our employees, and by extension, Malaysians.

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We owe our success to a strong chain of committed and capable people who have steered our organisation through many storms: from our wise Board members, to our dedicated Management, and not forgetting the real heroes – our staff. As we look to the future, I am confident that the EPF is more than able to build on its strengths to take on new capabilities and new directions to successfully achieve its vision.

As our country expects and our members demand, we must continue with everything that we have done well, while improving and innovating to keep up with the times. All these, while ensuring our high standards of governance, transparency, and accountability are maintained. Together, we can and will bring the EPF to greater heights.

TAN SRI AHMAD BADRI MOHD ZAHIR

Chairman

Beginning 1 May 2020