

## MEMBERS OF THE BOARD

### TAN SRI SAMSUDIN OSMAN

*Chairman, EPF*



Tan Sri Samsudin Osman was appointed Chairman of the EPF Board beginning 1 February 2007.

A long-serving civil servant, Tan Sri Samsudin has served as President of Putrajaya Corporation, Chief Secretary to the Government, Director-General of the Public Service Department, Secretary-General of the Ministry of Home Affairs, Secretary-General of the Ministry of Domestic Trade and Consumer Affairs, Federal Secretary of Sabah, and Deputy Secretary-General of the Ministry of Transport.

Aside from being Chairman of the EPF, he currently serves as Chairman of Kwasa Land Sdn Bhd and a Director of Sime Darby Berhad. He is also Pro-Chancellor of Universiti Malaysia Terengganu, Chancellor of University College Bestari, and Chairman of the Board of Trustees of the Mahathir Science Award Foundation.

He holds a Master of Public Administration from Pennsylvania State University, United States.

### DATUK SITI ZAUYAH MD DESA

*Deputy Secretary-  
General (Policy),  
Ministry of  
Finance*



Datuk Siti Zauyah Md Desa was appointed to the EPF Board as a Government representative beginning 1 March 2016 until 14 November 2019.

Datuk Siti Zauyah sits on the Boards of Johor Corporation, Majlis Amanah Rakyat, Bank Kerjasama Rakyat Malaysia Berhad, Pengurusan Aset Air Berhad, Bintulu Port Holdings Berhad, Samalaju Industrial Port Sdn Bhd, Petroliam Nasional Berhad, Malaysia Airports Holdings Berhad, and the National Trust Fund. She was formerly a board member of Felda Global Ventures Holdings Berhad, Felda Holdings Berhad, Malaysia Digital Economy Corporation Sdn Bhd, and the Retirement Fund (Incorporated).

She holds a Bachelor of Science (Hons) in Quantity Surveying from the University of Reading, United Kingdom and a Master of Business Administration (International Banking) from the University of Manchester, United Kingdom. She also holds a Diploma in Public Administration from the National Institute of Public Administration.

MEMBERS OF THE BOARD

**TAN SRI  
BORHAN  
DOLAH**

*Director-General,  
Public Service  
Department*



Tan Sri Borhan Dolah was appointed to the EPF Board as a Government representative beginning 8 October 2018 until 9 September 2019.

Prior to being appointed to his current post as Director-General of the Public Services Department, he has held numerous strategic positions in the Government where he used to be the Secretary-General of the Ministry of Rural Development, Sabah Federal Secretary, Deputy Secretary-General (Finance and Development) of the Prime Minister's Department and Director-General of the Youth and Sports Department.

He is the Permanent Member of the Executive Council on the National Cost of Living Action Council, Chairman of Investment Committee of South East Johore Development Authority, and Chairman of the Board of Directors of FELCRA Asset Management.

He holds a Master's degree in Public Administration from University of Hartford, United States.

**DATO' AMIR  
OMAR**

*Secretary-  
General (Policy  
& International),  
Ministry of Human  
Resources*



Dato' Amir Omar was appointed to the EPF Board as a Government representative beginning 4 November 2018.

He joined the public service in 1988 as Assistant Director of the Agriculture Division of the Economic Planning Unit, Prime Minister's Department. He subsequently assumed the position of Director at the Institute of Labour Market and Analysis, Ministry of Human Resources. Prior to his appointment as Secretary-General in 2018, he was the Deputy Secretary-General (Policy and International) at the Ministry of Human Resources.

He holds a Master of Arts and Post Graduate Diploma in Economics from University of Manchester, United Kingdom. He also holds a Bachelor of Economics and Administration (Rural Economics) from University of Malaya and a Diploma in Public Administration from the National Institute of Public Administration.

## MEMBERS OF THE BOARD

### **DATUK AMAR JAU SAMION**

*Sarawak State  
Secretary*



Datuk Amar Jaul Samion was appointed to the EPF Board as a Government Representative beginning 13 August 2019 to 31 May 2021. He is currently the Sarawak State Secretary.

In addition to being an EPF Board Member, Datuk Amar Jaul Samion also sits as a Board Member of Sarawak Economic Development Corporation (SEDC), Natural Resources and Environment Board Sarawak (NREB), Sarawak Forestry Corporation (SFC), Regional Corridor Development Authority (RECODA), as well as the President for various statutory bodies of the State Government.

He holds a Master's in Business Administration (Corporate) from the University of Ohio, United States.

### **DATUK SERI PANGLIMA HASHIM PAIJAN**

*Sabah State  
Secretary*



Datuk Seri Panglima Hashim Paijan was appointed to the EPF Board as a Government representative beginning 8 October 2018 until 2 November 2019.

Datuk Seri Panglima Hashim served as the Permanent Secretary of the Sabah Industrial Development Ministry before being appointed as State Secretary of Sabah in 2018. He also served as an Administrative Officer at the Ministry of Industrial Development, the State Public Service Department, and the Asian Supply Base.

He holds a Bachelor of Arts degree from University of Malaya.

MEMBERS OF THE BOARD

**TAN SRI  
AZMAN SHAH  
HARON**

*President,  
Malaysian  
Employers  
Federation*



Tan Sri Azman Shah Haron was appointed to the EPF Board as an Employers representative beginning 1 June 2007.

Tan Sri Azman is President of the Malaysian Employers Federation. He sits on the Board of various companies, including Alangka-Suka Hotels and Resorts Berhad and various subsidiaries of Advance Synergy Berhad, including Cherating Holiday Villa Berhad.

He is also Chairman of the Consultative Panel for the Hospitality Industry at the Malaysia Productivity Corporation (MPC), Board Member of the MPC, Board Member of the Malaysian Industrial Development Authority, President and Board Member of Asean Tourism Association, Co-Chairman of the Working Group on Efficiency Issues, and Chairman of the Industrial Advisory Committee, Department of Polytechnic in the Higher Education Department.

In addition, he is Chairman of the Confederation of Asia-Pacific Employers, Chairman of Asean Confederation of Employers, Substantive Member on National Labour Advisory Council, Council Member of the National Wages Consultative Council, Ministry of Human Resources, and Member of the Public Services Commission Malaysia.

He holds a Diploma in General Hotel Management from Holiday Inn University, United States.

**DATUK MOHD  
HASNOL AYUB**

*President, Sabah  
Bumiputera  
Chamber of  
Commerce*



Datuk Mohd Hasnol Ayub was appointed to the EPF Board as an Employers representative beginning 1 June 2009.

He is President of the Sabah Bumiputera Chamber of Commerce.

He holds a postgraduate Diploma in Business Administration and a Master's degree in Business Administration, both from the University of Wales, Cardiff, United Kingdom.

## MEMBERS OF THE BOARD

### **TAN SRI DR. LIM WEE CHAI**

*President  
Emeritus  
Federation  
of Malaysian  
Manufacturers  
(FMM)*



Tan Sri Dr. Lim Wee Chai was appointed to the EPF Board representing Employers on 1 July 2015.

Tan Sri Dr. Lim is the Executive Chairman and Founder of Top Glove Corporation Bhd. Under his visionary stewardship, the company, which was established in 1991, has emerged as the world's largest manufacturer of gloves.

He is involved in various associations and organisations in Malaysia. In 2019, he was appointed Honorary Fellow Malaysian Institute of Physics (IFM). In addition, Tan Sri Dr. Lim is the Honorary President of the Chamber of Commerce and Malaysian Chinese Industry. He also holds the role of Honorary Lifetime Advisor for the Federation of Malaysian Chinese Associations.

Previous positions held by Tan Sri Dr. Lim include President of the Federation of Malaysian Manufacturers (FMM) and President of the Malaysia Rubber Glove Manufacturers' Association. In addition, he was also Director of the Association of Malaysia Medical Industries, Board Member of the Malaysia Rubber, and Council Member of the East Asia Business Council.

He graduated with a Bachelor of Science with Honours in Physics from University of Malaya and earned his Master of Business Administration from Sul Ross State University, Texas, United States. In 2015, he obtained his PhD in Management from University of Selangor. He was conferred an Honorary Doctorate in Business Administration by Oklahoma City University, United States in 2016 and an Honorary Doctorate in Entrepreneurship by Management & Science University, Malaysia in 2018.

### **DATUK DR. TING DING ING**

*Vice President,  
Sarawak Chamber  
of Commerce and  
Industry*



Datuk Dr. Ting Ding Ing was appointed to the board on 1 June 2019. He is the Deputy President of the Sarawak Business Federation and the Sarawak Chamber of Commerce and Industries. He sits on the boards of the Sarawak Multimedia Authority, Ibraco Bhd, Swinburne University Sarawak Sdn Bhd, National Bank of Abu Dhabi Bhd, and Chairman of Swinburne Innovation Sdn Bhd as well as a general committee member of the Malaysian International Chamber of Commerce and Industry. He is the Honorary Consul for Australia in Sarawak.

Datuk Dr. Ting is a Fellow of the Institute of Chartered Accountants Australia and New Zealand, and a Chartered Accountant of the Malaysian Institute of Accountants. He was also a former international partner of Arthur Andersen & Co and Hanafiah Raslan & Mohamad.

He previously sat on the boards of the Social Security Organisation (SOCISO), the Malaysian Medical Foundation, and was Group Managing Director of Cahya Mata Sarawak Bhd.

Datuk Dr. Ting holds a Bachelors Degree in Accounting, and a Doctorate from Swinburne University of Technology, Melbourne, Australia, where he currently holds an adjunct professorship.

## MEMBERS OF THE BOARD

**DATO' ABDUL  
HALIM  
MANSOR***President,  
Malaysian Trades  
Union Congress*

Dato' Abdul Halim Mansor was appointed to the EPF Board as an Employees representative beginning January 2017.

He has been President of the Malaysian Trades Union Congress since 2016, and is also the Secretary-General of the National Union of Petroleum and Chemical Industry Workers (NUPCIW), a position he assumed since 1986. In addition, Dato' Abdul Halim sits as a Board Director in Social Security Organisation (SOCSCO), Chairman of Giat MARA, President of ASEAN Trade Union Council, a member of the National Labour Advisory Council, National Wages Consultative Council, and ASEAN TVET.

As an active union member with a strong trade union record, he brings with him vast knowledge and experience pertaining to labour law, employment policy, industrial relations, and occupational safety. He was previously a member of the National Labour Advisory Council, Panel Member of the Industrial Court, and Panel Member of the SOCSCO Appeals Board.

He is currently attached to Nylex (Malaysia) Sdn. Bhd.

**TUAN HAJI  
ADNAN MAT***President,  
Congress of  
Unions of  
Employees on  
the Public and  
Civil Services  
(CUEPACS)*

Tuan Haji Adnan Mat was appointed to the EPF Board as an Employees representative beginning 1 June 2017.

A civil servant with a long track record of unions, he is the President of the Congress of Unions of Employees in the Public and Civil Services (CUEPACS), and the Deputy President of the Amalgamated National Union of Local Authorities Employees (ANULAE).

Tuan Haji Adnan is currently attached to the Sungai Petani Municipal Council, Kedah. He is also Chairman of the National Joint Council for Science and Technology Workers in the Implementing Group.

As President of CUEPACS, he has been appointed a Permanent Member of the National Labour Advisory Council of the Ministry of Human Resources. He is also actively involved in the Co-operative movement in line with his appointment as Co-Secretary of KOSPETA Malaysia Berhad (Koop Negara No. 66).

He holds a Diploma in The Royal Society for the Promotion of Health (RSH London) from Public Health Institute of Kuala Lumpur.

## MEMBERS OF THE BOARD

### HADIAH LEEN

*President,  
Sarawak Bank  
Employees' Union*



Hadiah Leen was appointed to the EPF Board as an Employees representative beginning 1 February 2012.

She is an employee of Hong Leong Bank Berhad in its Satok Branch, Kuching. She has a strong record of trade union activity. Since 2001, she has been President of the Sarawak Bank Employees' Union as well as Head of Women of the Malaysian Trades Union Congress, Sarawak Division. She became a member of the Executive Council of the UNIApro Region in 2005 and was reappointed in 2015. She is a member of the panel representing workers in the Industrial Court in 2010 and was reappointed in 2015. She is also a member of the International Society for Labour and Social Security Law, Malaysia.

She holds a Diploma in Business Administration from the Institute of Professional and Managerial Administration, Kolej Putra, Kuala Lumpur; a Diploma in International Labour Standards, Fundamental Principles and Rights at Work from the International Labour Organisation Centre in Turin, Italy; and a Certificate in Personnel Management from the Malaysian Institute of Human Resources Management. She completed the Malaysian Women Directors Programme at the NAM Institute for the Empowerment of Women in 2013.

### CATHERINE JIKUNAN

*Secretary,  
Malaysian Trades  
Union Congress*



Catherine Jikunan was appointed to the EPF Board as an Employees representative beginning 1 June 2013.

She has been a Board member representing Employees at the Social Security Organisation since 2009 and a member of the Appellate Board from 2005. She has also been representing Employees in Sabah on the National Wages Consultative Council since 2010 and sits on the Sabah Industrial Court Panel since 2005. She is the Secretary of the Malaysian Trades Union Congress, Sabah; Deputy Treasurer of the Federation of Bank Employees Malaysia, and Vice-President of the Union Network International Asia Pacific.

She graduated with a Diploma in Banking, and a Bachelor of Corporate Administration with Honours, both from Universiti Teknologi Mara. She also obtained a Master in Labour Policies and Globalisation from University of Kassel, and Berlin School of Economy, Germany.

MEMBERS OF THE BOARD

**DATUK  
THOMAS  
GEORGE M.S.  
GEORGE**

*Former Secretary-General, Ministry of Works*



Datuk Thomas George M.S. George was appointed to the EPF Board as a Professional representative beginning 1 June 2013.

He served as Deputy Director before being appointed as the Director of Planning and Research in the Public Service Department and Senior Project Coordinator of Management Development and Quality Programme at the National Institute of Public Administration. Datuk Thomas George was Secretary-General of the Ministry of Human Resources from 27 May 2006 until 21 April 2009, and Secretary-General of the Ministry of Works from 22 April 2009 until he retired.

He holds a Master in Public Administration from George Washington University, United States.

**ZAINAL ABIDIN  
MOHD KASSIM**

*Director and Senior Partner, Actuarial Partners Consulting Sdn Bhd*



Zainal Abidin Mohd Kassim was appointed to the EPF Board as a Professional representative beginning 1 June 2015.

He is currently Managing Director and Senior Partner of Actuarial Partners Consulting Sdn Bhd. He started his working career in 1978 with the Prudential Assurance PLC in London.

He graduated with First Class Honours in Actuarial Science from City University, London, and is a Fellow of the Institute and Faculty of Actuaries in the United Kingdom. He is also a Fellow of the Actuarial Society of Malaysia, and an Associate of the Society of Actuaries, United States. He is a past President of the Actuarial Society of Malaysia.

## MEMBERS OF THE BOARD

### **KHALID HAJI SUFAT**

*Independent  
Non-Executive  
Director, UMW  
Holdings Berhad*



Khalid Haji Sufat was appointed to the EPF Board as a Professional representative beginning 1 June 2017.

An accountant by profession, he has considerable experience in the banking industry having held several senior positions, namely as Managing Director of Bank Kerjasama Rakyat Malaysia Berhad; General Manager, Consumer Banking of Malayan Banking Berhad; and Board of Director of MNRB Holdings Berhad.

He previously managed three listed companies, namely, as Executive Director of Tronoh Mines Malaysia Berhad, Deputy Executive Chairman of Furqan Business Organisation Berhad, and Group Managing Director of Seacera Tiles Berhad.

His directorships in other public companies include UMW Holdings Berhad and Chemical Company of Malaysia Berhad.

He is a Fellow Member of the Association of Chartered Certified Accountants (UK), a member of the Malaysian Institute of Certified Public Accountants, and the Malaysian Institute of Accountants.

### **ALIZAKRI ALIAS**

*Chief Executive  
Officer, EPF*



Alizakri Alias is the Chief Executive Officer of the EPF, a position he has held since 20 August 2018.

He joined the EPF on 1 January 2014 as Deputy CEO for the Strategy Division, overseeing national policies on social protection, and developing EPF products and services. In addition, he was responsible for corporate strategy, corporate affairs, human capital, and talent development.

Alizakri sits as a board member of Battersea Power Station Development Company Limited, Sime Darby Plantations Bhd, and Kwasa Utama Sdn Bhd. He has also been a Board Director for Astro Malaysia Holdings Bhd since February 2019, and was previously a Board Director of Dialog Group Berhad, Vice-Chairman of Technical Commission on Organisation, Management and Innovation of International Social Security Association (ISSA), and the Secretary-General of Asean Social Security Association (ASSA).

Alizakri holds a Master of Business Administration (MBA) from Cornell University, and a Bachelor of Law (LLB) from King's College, University of London. He has been admitted as an advocate and solicitor in the Court of Malaya, and has qualified as a Barrister (Lincoln's Inn) in the courts of England and Wales.

# ALTERNATE MEMBERS OF THE BOARD

GOVERNMENT REPRESENTATIVES



**HAZIM JAMALUDDIN**

(31.1.2017 - 14.11.2019)

**Government**

Deputy Secretary  
Strategic Investment Division,  
Ministry of Finance



**DATUK DR. ROSSLINA  
AHMAD MOKHTAR**

(1.6.2019 - 9.9.2019)

**Government**

Deputy Director-General  
Public Service (Development),  
Public Service Department



**DATO' LIM ENG HOCK**

(1.6.2019 - 26.7.2019)

**Government**

Deputy Secretary-General (Operation),  
Ministry of Human Resources



**DATU HAJI MOHAMAD  
ABU BAKAR MARZUKI**

(13.8.2019 - 31.5.2021)

**Government**

Deputy State Secretary of Sarawak  
(Socio-Economic Transformation),  
Sarawak State Secretary Office



**DATUK (DATU) ROSMADI  
DATU SULAI**

(13.8.2019 - 2.11.2019)

**Government**

Director, Public Services Department, Sabah

## MEMBERS OF THE INVESTMENT PANEL



### TAN SRI SAMSDUDIN OSMAN

*Chairman, EPF*

**Tan Sri Samsudin Osman was appointed Chairman of the EPF Board beginning 1 February 2007.**

A long-serving civil servant, Tan Sri Samsudin has served as President of Putrajaya Corporation, Chief Secretary to the Government, Director-General of the Public Service Department, Secretary-General of the Ministry of Home Affairs, Secretary-General of the Ministry of Domestic Trade and Consumer Affairs, Federal Secretary of Sabah, and Deputy Secretary-General of the Ministry of Transport.

Aside from being Chairman of the EPF, he currently serves as Chairman of Kwasa Land Sdn Bhd, and Director of Sime Darby Berhad. He is also Pro-Chancellor of Universiti Malaysia Terengganu, Chancellor of University College Bestari, and Chairman of the Board of Trustees of the Mahathir Science Award Foundation.

He holds a Master of Public Administration from Pennsylvania State University, United States.

### TAN SRI AHMAD BADRI MOHD ZAHIR

*Secretary General of Treasury, Ministry of Finance*

**Tan Sri Ahmad Badri Mohd Zahir was appointed to the Investment Panel on 1 May 2014.**

Tan Sri Ahmad Badri Mohd Zahir is the Secretary General of Treasury, Ministry of Finance. He has served for almost 31 years in the Ministry of Finance, holding several senior positions, including the Deputy Secretary-General (Management) of Treasury, Director of the National Budget Office, and Under Secretary of Strategic Investment Division. He was also appointed as Advisor for Asian Development Bank (ADB) in Manila, Philippines.

He is highly experienced in the field of strategic investment, loan management, financial market, and actuary. In 2019, he was appointed as Chairman of Tenaga Nasional Berhad, Sabah Electricity Sdn Bhd (SESB), and Pro-Chancellor of Universiti Tenaga Nasional (UNITEN).

He obtained his Masters of Business Administration from University of Hull, United Kingdom, Bachelors Degree with Honours and Diploma in Land and Property Management from Universiti Teknologi MARA, and Diploma in Public Administration from the National Institute of Public Administration (INTAN).



### ADNAN ZAYLANI MOHAMAD ZAHID

*Assistant Governor, Bank Negara Malaysia*

**Adnan Zaylani was appointed to the Investment Panel on 4 November 2018.**

Adnan Zaylani holds the position of Assistant Governor at Bank Negara Malaysia and is responsible for the development of the financial and insurance sectors, development finance, Islamic finance, and oversees the Legal Department. He is a member of the Bank Management Committee, the Financial Stability Committee, and is a member of various other policy and development committees within the Bank. Adnan Zaylani represents the Bank on the Board of Retirement Fund (KWAP), and Credit Guarantee Corporation (CGC). He is also a Member of the Executive Committee (EXCO), and Audit Committee of INCEIF, a Member of the Labuan FSA Board, and a member of the Executive Committee of the Board (BEC) of the International Islamic Liquidity Management Corporation (IILM).

Adnan Zaylani holds a Master's Degree in Public Policy from Blavatnik School of Government, University of Oxford, MSc in Global Market Economics, London School of Economics, and BSc in Economics, London School of Economics. He is also a member of the Financial Markets Association of Malaysia.

## MEMBERS OF THE INVESTMENT PANEL

**DAVID LAU NAI PEK**

*Independent Non-Executive Director, Axiata Group Berhad*

**David Lau Nai Pek was appointed to the Investment Panel on 1 June 2009.**

David Lau has over 35 years of professional experience in finance and has led financial organisations in Australia, Brunei, China, Malaysia, New Zealand, the Netherlands, and the United Kingdom. He retired from Shell Malaysia in August 2011 after serving Shell Group for 30 years in various capacities. His major assignments included serving as Finance Director of Shell Malaysia, Finance Director of Shell China, Global Controller of the Exploration and Production Division of Royal Dutch Shell, and Vice-President, Finance of Shell International Exploration and Production B.V., the Netherlands.

He is currently a Non-Executive Director and Chairman of the Board Audit Committee of Axiata Group Berhad, and two of its non-listed subsidiaries. He also sits on the Board of KKB Engineering Berhad.

He holds a Bachelor of Commerce from University of Canterbury, New Zealand, and is a member of the Malaysian Institute of Accountants and the Chartered Accountants, Australia, and New Zealand.

**ROSSANA ANNIZAH AHMAD RASHID**

*Independent Non-Executive Director, IHH Healthcare Berhad*

**Rossana Annizah Ahmad Rashid was appointed to the Investment Panel on 1 June 2015.**

Rossana Annizah is an Independent Non-Executive Director of IHH Healthcare Berhad (IHH). She also sits on the Boards and Board Committees of a few IHH subsidiaries.

Rossana Annizah serves as Country Chairman of the Jardine Matheson Group of Companies in Malaysia. She subsequently joined the Board of Cycle & Carriage Bintang Berhad, a member of the Jardine Matheson Group, as Deputy Chairman and Non-Independent Non-Executive Director. She also serves as Chairman of Bank Simpanan Nasional. In addition, she is also a Board member of Celcom Axiata Berhad and edotco Group Sdn Bhd, both subsidiaries of Axiata Group Berhad.

Prior to her current role, Rossana Annizah had an extensive professional career, holding leadership positions in telecommunication and banking sectors. She previously served in various senior management roles with TIME dotcom Berhad, Maxis Berhad and RHB Bank Berhad, after beginning her banking career with Citibank Malaysia. With 30 over years of combined experience, Rossana Annizah has broad experience in business strategy, identifying sustainable monetisation models, understanding customers and competition, as well as the need for reviewing monetisation models focusing on both revenue management and cost management.

Rossana Annizah graduated in Bachelor of Arts in Banking and Finance from Canberra College of Advanced Education, Australia (now known as University of Canberra).



## MEMBERS OF THE INVESTMENT PANEL



### **DATO' MD AGIL MOHD NATT**

*Independent Non-Executive Chairman, Affin Bank Berhad*

**Dato' Md Agil Mohd Natt was appointed to the Investment Panel on 1 June 2017.**

Dato' Md Agil started his career as Corporate Finance Manager with Bumiputra Merchant Bankers Berhad in 1977 before serving as Senior General Manager with Island & Peninsular Berhad. He was also the Chief Representative of Kleinwort Benson Limited before joining Maybank Group in 1995 where he served as Senior General Manager, Corporate Banking, Chief Executive Officer of Aseambankers Berhad (now known as Maybank Investment Bank Berhad), and Deputy President/Executive Director of Maybank.

Prior to his retirement from his corporate career in 2011, he was the President and Chief Executive Officer of The International Centre for Education in Islamic Finance, the Global University of Islamic Finance.

He is currently the non-Executive Chairman of Affin Bank Berhad, Manulife Insurance Berhad, and Manulife Investment Management Berhad.

Dato' Md Agil holds an Honours Degree in Economics from Brunel University London, a Master's Degree in Finance from Cass Business School London, and attended the Advance Management Programme with the Harvard Business School, United States.

### **ALIZAKRI ALIAS**

*Chief Executive Officer, EPF*

**Alizakri Alias was appointed Chief Executive Officer of EPF on 20 August 2018.**

Alizakri Alias joined the EPF on 1 January 2014 as Deputy CEO for the Strategy Division, overseeing national policies on social protection, and developing EPF products and services. In addition, he was responsible for corporate strategy, corporate affairs, human capital and talent development.

Alizakri sits as a board member of Battersea Power Station Development Company Limited, Sime Darby Plantations Bhd, and Kwasa Utama Sdn Bhd. He has also been a Board Director for Astro Malaysia Holdings Bhd since February 2019, and was previously a Board Director of Dialog Group Berhad, Vice-Chairman of Technical Commission on Organisation, Management and Innovation of International Social Security Association (ISSA), and Secretary-General of Asean Social Security Association (ASSA).

Alizakri holds a Master of Business Administration (MBA) from Cornell University and a Bachelor of Law (LLB) from King's College, University of London. He has been admitted as an advocate and solicitor in the Court of Malaya and has qualified as a Barrister (Lincoln's Inn) in the courts of England and Wales.



## NEWLY APPOINTED BOARD MEMBERS, ALTERNATE BOARD MEMBERS, AND INVESTMENT PANEL



**DATUK DR. TING DING ING**

*Newly appointed on 1.6.2019*

**Employer**



**DATUK AMAR JAUL SAMION**

*Newly appointed on 13.8.2019*

**Government**



**DATU HAJI MOHAMAD ABU BAKAR  
MARZUKI**

*Newly appointed on 13.8.2019*

**Government**

# OUTGOING BOARD MEMBERS, ALTERNATE BOARD MEMBERS, AND INVESTMENT PANEL



**DATUK ABANG HAJI  
ABDUL KARIM TUN  
ABANG HAJI OPENG**

*Service completed on  
31.5.2019*

**Employer**



**DATO' LIM ENG HOCK**

*Service completed on  
26.7.2019*

**Government**



**TAN SRI DATUK AMAR  
HAJI MOHAMAD  
MORSHIDI ABDUL  
GHANI**

*Service completed on  
12.8.2019*

**Government**



**DATU DR. SABARIAH  
PUTIT**

*Service completed on  
12.8.2019*

**Government**



**TAN SRI BORHAN  
DOLAH**

*Service completed on  
9.9.2019*

**Government**



**DATUK DR. ROSSLINA  
AHMAD MOKHTAR**

*Service completed on  
9.9.2019*

**Government**



**DATUK SERI  
PANGLIMA HASHIM  
PAIJAN**

*Service completed on  
2.11.2019*

**Government**



**DATUK (DATU)  
ROSMADI DATU SULAI**

*Service completed on  
2.11.2019*

**Government**



**DATUK SITI ZAUYAH  
MD DESA**

*Service completed on  
14.11.2019*

**Government**



**HAZIM JAMALUDDIN**

*Service completed on  
14.11.2019*

**Government**

# BOARD AND INVESTMENT PANEL COMMITTEES

## FINANCE AND DEVELOPMENT COMMITTEE

1. Tan Sri Samsudin Osman, *Chairman*
2. Datuk Siti Zauyah Md Desa,  
*Deputy Chairman*  
*Alternate Member: Hazim Jamaluddin*
3. Datuk Mohd Hasnol Ayub
4. Haji Adnan Mat
5. Khalid Haji Sufat
6. Alizakri Alias

## EPF STRATEGY COMMITTEE

1. Zainal Abidin Mohd Kassim, *Chairman*
2. Dato' Amir Omar, *Deputy Chairman*  
*Alternate Member: Dato' Lim*  
*Eng Hock*
3. Tan Sri Azman Shah Haron
4. Datuk Dr. Ting Ding Ing
5. Dato' Abdul Halim Mansor
6. Hadiah Leen
7. Datuk Thomas George M.S. George
8. Alizakri Alias

## BOARD AUDIT COMMITTEE

1. Khalid Haji Sufat, *Chairman*
2. Datuk Siti Zauyah Md Desa,  
*Deputy Chairman*  
*Alternate Member: Hazim Jamaluddin*
3. Datuk Dr. Ting Ding Ing
4. Hadiah Leen
5. Zainal Abidin Mohd Kassim

## PERSONNEL, APPOINTMENT AND SERVICES COMMITTEE

1. Tan Sri Borhan Dolah, *Chairman*
2. Datuk Seri Panglima Hashim Paijan,  
*Deputy Chairman*  
*Alternate Member: Datuk (Datu)*  
*Rosmadi Datu Sulai*
3. Datuk Mohd Hasnol Ayub
4. Tan Sri Dr. Lim Wee Chai
5. Haji Adnan Mat
6. Khalid Haji Sufat
7. Alizakri Alias

## BOARD RISK MANAGEMENT COMMITTEE

1. Tan Sri Azman Shah Haron, *Chairman*
2. Datuk Amar Jaul Samion,  
*Deputy Chairman*  
*Alternate Member: Datu Haji*  
*Mohamad Abu Bakar Marzuki*
3. Catherine Jikunan
4. Datuk Thomas George M.S. George
5. Alizakri Alias

## BOARD DISCIPLINARY COMMITTEE

1. Dato' Amir Omar, *Chairman*
2. Datuk Seri Panglima Hashim Paijan,  
*Deputy Chairman*  
*Alternate Member: Datuk (Datu)*  
*Rosmadi Datu Sulai*
3. Tan Sri Azman Shah Haron
4. Hadiah Leen
5. Zainal Abidin Mohd Kassim

## BOARD DISCIPLINARY APPEAL COMMITTEE

1. Tan Sri Samsudin Osman, *Chairman*
2. Tan Sri Borhan Dolah,  
*Deputy Chairman*  
*Alternate Member: Datuk Dr. Roslina*  
*Ahmad Mokhtar*
3. Datuk Mohd Hasnol Ayub
4. Tan Sri Dr. Lim Wee Chai
5. Dato' Abdul Halim Mansor
6. Catherine Jikunan
7. Datuk Thomas George M.S. George

## PROCUREMENT BOARD

1. Datuk Thomas George M.S. George,  
*Chairman*
2. Datuk Dr. Ting Ding Ing,  
*Deputy Chairman*
3. Haji Adnan Mat
4. Catherine Jikunan
5. Alizakri Alias

## INVESTMENT PANEL RISK COMMITTEE

1. David Lau Nai Pek, *Chairman*
2. Rossana Annizah Ahmad Rashid
3. Dato' Md Agil Mohd Natt
4. Alizakri Alias

# SHARIAH ADVISORY COMMITTEE MEMBERS 2018–2020



**PROF. DR. MOHAMAD AKRAM LALDIN**

*Chairman*

- Executive Director, International Shariah Research Academy for Islamic Finance
- Professor, International Centre for Education in Islamic Finance
- Member of the Shariah Advisory Council, Bank Negara Malaysia
- Member of Shariah Advisory Council, International Islamic Financial Market, Bahrain
- Member of Shariah Supervisory Council, Labuan Financial Services Authority
- Member of the Shariah Advisory Board, Yassar Limited, United Kingdom
- Member of the Shariah Advisor, Dar Al Takaful, Dubai
- Chairman, Maldives Monetary Authority Shariah Board, Maldives
- Member of Financial Regulation Advisory Council of Experts, Central Bank of Nigeria
- Registered Shariah Adviser (Individual) for Islamic Securities with the Securities Commission Malaysia



**PROF. MADYA DR. AZNAN HASAN**

*Deputy Chairman*

- Lecturer (Associate Professor), Islamic Law Department, Institute of Islamic Banking and Finance, International Islamic University Malaysia
- President, Association of Shariah Advisors in Islamic Finance
- Member, Board of Directors, Hong Leong MSIG Takaful
- Deputy Chairman, Shariah Advisory Council, Securities Commission Malaysia
- Member, Higher Shariah Authority, Central Bank of Abu Dhabi
- Member of Shariah Board, Accounting and Auditing Organisation for Islamic Financial Institutions
- Chairman, Shariah Committee of Maybank Group
- Member of Shariah Advisory Board, Global HSBC Amanah
- Member of Shariah Advisory Board, Global Standard Chartered
- Chairman, Shariah Advisory Board Amanah Raya Berhad



**DR. ZAHARUDDIN ABDUL RAHMAN**

- Managing Director/Founder, Elzar Shariah Solutions & Advisory Sdn Bhd
- Adjunct Professor at Faculty of Business & Accountancy, UNISEL
- Member, Consultative Council of Penang
- Member, Board of Directors, University Sultan Zainal Abidin (Unisza) and Chairman, Audit & Risk Committee, UNISZA
- Member, Board of Trustee, YAPIEM and Chairman, Risk & Sustainability Committee, YAPIEM
- Chairman, Shariah Committee, EXIM Bank Berhad
- Chairman, Shariah Committee, Perbadanan Usahawan Nasional Berhad (PUNB)
- Shariah Advisor, Sedania As Salam Capital Sdn Bhd
- Member, Fatwa Council of Perlis
- Registered Shariah Adviser (Individual) for Islamic Securities with the Securities Commission Malaysia



**PROF. DR. ENSKU RABIAH  
ADAWIAH ENSKU ALI**

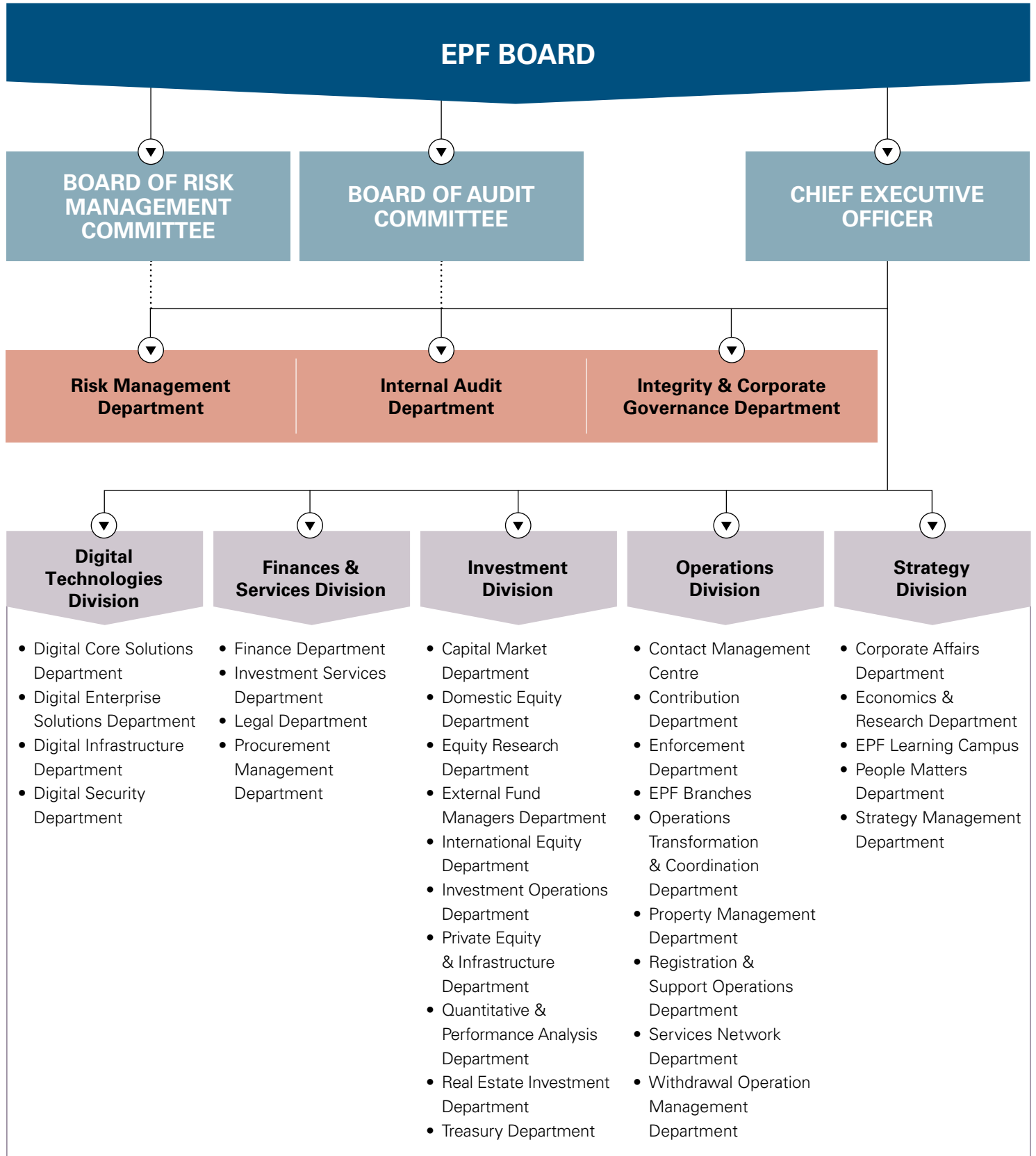
- Professor, IIUM Institute of Islamic Banking and Finance
- Member of the Shariah Advisory Council, Bank Negara Malaysia
- Member of Shariah Advisory Council, Securities Commission Malaysia
- Member of Shariah Advisory Council, Labuan Financial Services Authority (Labuan FSA)
- Member of Shariah Supervisory Council, Labuan Reinsurance (L) Ltd
- Member of Shariah Advisory Panel, Xeraya Capital Sdn Bhd
- Member of the Board of Directors, Malaysian Institute of Islamic Understanding
- Member of the Disciplinary Committee, Malaysian Bar Council
- Member of the Shariah Board, Amanah Ikhtiar Malaysia Registered Shariah Adviser (Individual) for Islamic
- Registered Shariah Adviser (Individual) for Islamic Securities with the Securities Commission Malaysia



**DR. KAMARUZAMAN NOORDIN**

- Senior Lecturer, Department of Shariah and Management, Academy of Islamic Studies, University of Malaya
- Head, Department of Shariah and Management, Academy of Islamic Studies, University of Malaya
- Chairman, Shariah Committee, Kenanga Investment Bank Berhad
- Chairman, Shariah Committee, Swiss Re Retakaful
- Chairman, Shariah Committee, La Prudence Takaful, Mauritius
- Chairman, Shariah Advisory Panel, LIMRA Group of Companies
- Registered Shariah Adviser (Individual) for Islamic Securities with the Securities Commission Malaysia

# ORGANISATIONAL STRUCTURE



# CHIEF EXECUTIVE OFFICER/DEPUTY CHIEF EXECUTIVE OFFICERS/CHIEF FINANCIAL OFFICER/ CHIEF DIGITAL TECHNOLOGY OFFICER



From left to right:

**DATO' MOHAMAD  
NASIR AB LATIF**  
*Investment Division*

**SAZALIZA ZAINUDDIN**  
*Finance & Services  
Division*

**ALIZAKRI ALIAS**  
*Chief Executive Officer*

**DATO' MOHD  
NAIM DARUWISH**  
*Operations Division*

**MUHAMMAD AFHZAL  
ABDUL RAHMAN**  
*Digital Technologies Division*

## CHIEF EXECUTIVE OFFICER/DEPUTY CHIEF EXECUTIVE OFFICERS/ CHIEF FINANCIAL OFFICER/CHIEF DIGITAL TECHNOLOGY OFFICER

### ALIZAKRI ALIAS

*Chief Executive Officer*

Alizakri Alias was appointed as Chief Executive Officer of EPF on 20 August 2018.

He joined the EPF on 1 January 2014 as Deputy CEO for the Strategy Division, overseeing national policies on social protection, and developing EPF products and services. In addition, he was responsible for corporate strategy, corporate affairs, human capital and talent development. He is also an ex-officio member of the EPF Board, and Investment Panel.

Alizakri sits as a board member of Battersea Power Station Development Company Limited, Sime Darby Plantations Bhd, and Kwasa Utama Sdn Bhd. He has also sat on the board of Astro Malaysia Holdings Bhd since February 2019, and previously sat on the boards of Dialog Group Berhad, Vice-Chairman of Technical Commission on Organisation, Management & Innovation of International Social Security Association (ISSA), and Secretary-

General of Asean Social Security Association (ASSA).

Prior to joining the EPF, he was Chief Marketing Officer and Chief Operating Officer of the Iclif Leadership and Governance Centre. He has also held the positions of Director of Strategic Management at Bank Negara Malaysia, Director and Head of Strategy and Corporate Affairs at DiGi Telecommunications Sdn Bhd, and a Vice-President and Head of Group Strategic Planning at Malayan Banking Bhd.

Alizakri holds a Master of Business Administration (MBA) from Cornell University, and a Bachelor of Law (LLB) from King's College, University of London. He has been admitted as an advocate and solicitor in the Court of Malaya, and has qualified as a Barrister (Lincoln's Inn) in the courts of England and Wales.

### DATO' MOHAMAD NASIR AB LATIF

*Investment Division*

Dato' Mohamad Nasir Ab Latif was appointed Deputy Chief Executive Officer (Investment) on 15 April 2013.

Dato' Mohamad Nasir started his career with the EPF in 1982 and has held several positions before being promoted to Deputy Chief Executive Officer (Investment). He previously held positions as State Enforcement Officer (1990-1995), Senior Research Officer, Manager and Senior Manager in the Investment and Economics Research Department (1995-2003), and General Manager of the International Equity Investment Department (July 2009-2013).

He is currently a Board member of Malaysian Resources Corporation Berhad, Sime Darby Plantation Berhad, PLUS Malaysia Berhad, Yinson Holdings Berhad, BBCC Development Sdn Bhd, the Battersea Project Company Limited, and Yarra Park City Pty Ltd.

He graduated with a Bachelor in Social Science (Economics) from Universiti Sains Malaysia, and obtained a Certified Diploma in Accounting and Finance from the Association of Chartered Certified Accountants in 1996. He also holds a Master of Science in Investment Analysis from the University of Stirling, United Kingdom (1999).

### SAZALIZA ZAINUDDIN

*Finance & Services Division*

Sazaliza Zainuddin was appointed Chief Financial Officer on 3 April 2017.

Sazaliza joined the EPF in July 2006 as Head of Accounts, Finance Department, and has held several positions before being promoted to Chief Financial Officer. Previous positions held include Head of Finance Department, Head of Procurement Management Department, and Head of Internal Audit Department. Prior to joining the EPF, he was Senior Manager at PricewaterhouseCoopers.

He was Director at the Malaysia Building Society Berhad from 2017 to 2018 and HSBC Amanah Takaful (Malaysia) Berhad from 2013 to 2017. He is currently a non-executive board member of MBSB Bank Berhad.

He is an ACCA holder and holds a Bachelor of Arts (Hons) in Accounting and Finance from Southbank University, United Kingdom.

### DATO' MOHD NAIM DARUWISH

*Operations Division*

Dato' Naim Daruwish was appointed Deputy Chief Executive Officer (Operations) on 1 October 2014.

Dato' Mohd Naim started his career in the Judiciary and Legal Services as Magistrate from 1985 until 1992. He joined the EPF in 1992 as Manager in the Prosecution / Litigation Division and has held several positions, including as Head of Enforcement Department, the Legal Department, and the Contributions Department.

From December 2011 to September 2014, he was seconded to the Companies Commission of Malaysia (SSM) as Chief Executive Officer and later resumed service with the EPF as Deputy Chief Executive (Operations) beginning October 2014.

He holds a Bachelor of Law (LLB) from University of Malaya.

### MUHAMMAD AFHZAL ABDUL RAHMAN

*Digital Technologies Division*

Muhammad Afhzal Abdul Rahman was appointed Chief Digital Technology Officer in 2019, where he heads the Digital Technologies Division and is responsible for driving digital technology strategy, business enablement, implementation, and operations comprising 281 technology personnel.

Afhzal joined the EPF as a Senior Manager with the IT Department in 2017. Prior to joining EPF, he spent over 13 years with global multinational organisations such as Maybank, Shell, T-Systems, DHL, IBM, and ExxonMobil in adoption and implementation of strategic technology initiatives that deliver business outcomes.

In addition, Afhzal has 22 years of experience in technology in areas of strategy and architecture, business transformation and enablement, and technology implementations for large scale enterprises in the financial services, and oil and gas industries.

He holds a Bachelor in Science Degree (Electrical Engineering) from Columbia University, New York, United States.

# SENIOR MANAGEMENT



**ALIZAKRI ALIAS**

*CEO Office*

The Chief Executive Officer (CEO) is responsible for the EPF's entire operations. He provides guidance and advice, as well as leadership to the Senior Management team to ensure organisational strategies and policies are met. The CEO also oversees the implementation of EPF's long and short-term plans, and is the direct liaison between the Management and the Board. Departments reporting directly to the CEO are the Risk Management Department, Internal Audit Department, and Integrity & Corporate Governance Department.



**DATO' MOHAMAD NASIR AB LATIF**

*Investment Division*

The Investment Division managed RM924.75b\* in assets globally by investing across asset classes in public and private markets.

The departments under the Investment Division are responsible for research and fund management covering multiple asset classes. These departments are the Domestic Equity Department, International Equity Department, Treasury Department, Capital Markets Department, Real Estate Investment Department, Private Equity & Infrastructure Department, External Fund Managers Department, Equity Research Department, Quantitative & Investment Analytics Department, and Investment Operation Department.



**DATO' MOHD NAIM DARUWISH**

*Operations Division*

The Operations Division oversees a broad portfolio of operational services and support functions that give particular emphasis on performance management, effective service delivery as well as contractual requirements. Departments under the Operations Division are the Enforcement Department, Services Network Department, Registration & Operations Support Department, Withdrawal Operations Management Department, Operations Transformation & Coordination Department, Contact Management Centre Department, Property Management Department, and Contributions Department.



**SAZALIZA ZAINUDDIN**

*Finance & Services Division*

The Finance & Services Division is responsible in providing financial services, legal advice, procurement assistance, as well as ensuring that the overall operations in the EPF is conducted in an effective and efficient manner.

Departments under this division are the Finance Department, Investment Compliance Department, Legal Department, and Procurement Department.

\* Figures as per MFRS 31.12.2019

SENIOR MANAGEMENT



**NURHISHAM HUSSEIN**

*Strategy Division*

The Strategy Division enables the EPF to achieve its Mission and Vision by ensuring the mid and long term plans, and strategies are implemented, while maintaining the EPF's good reputation. The division also has the responsibility to provide oversight on strategic issues pertaining to human capital as well as talent development.

Departments under the Strategy Division are Strategy Management Department, People Matters Department, Corporate Affairs Department, EPF Learning Campus, and Economics & Research Department.

*Economics & Research  
Department*

The Economics & Research Department monitors developments in the economies that the EPF invests in. This provides insight for the formulation of investment strategy and portfolio allocation, while taking into account market risk factors.



**MUHAMMAD AFHZAL  
ABDUL RAHMAN**

*Digital Technologies Division*

The Digital Technologies Division enables and supports EPF's business and operations by architecting, establishing, and operating digital technology solutions and services that are customer centric, innovative, robust, and secure. Departments under the Digital Technologies Division are Digital Core Solutions Department, Digital Enterprise Solutions Department, Digital Infrastructure Department, and Digital Security Department.



**CINDY TAN LER CHIN**

*Risk Management Department*

The main objective of the Risk Management Department is to create fully integrated and sophisticated enterprise-wide risk management practices above the industry standard.

## SENIOR MANAGEMENT



**NIK MOHAMED YUSOFF  
AFFENDI JAAFAR**

*Integrity & Corporate  
Governance Department*

The Integrity & Corporate Governance Department is responsible for ensuring the EPF's business and operations are implemented in a transparent and professional manner by providing advisory services to the Management in the areas of integrity, governance, and anti-corruption. It also implements Outreach Programmes for EPF employees and stakeholders.



**ZAINI SHAARI**

*Internal Audit Department*

The Internal Audit Department acts as a strategic partner to the Board Audit Committee and Management in fulfilling their responsibilities by providing independent, objective assurance and insights on the effectiveness of governance, risk management, and internal control processes. The department assists the EPF in driving values to achieve its strategic, operational, financial, and compliance objectives.



**AHMAD RIDZUAN WAN  
IDRUS**

*Investment Operation  
Department*

The Investment Operations Department is the Investment Division's Business Partner in matters relating to Shariah services, investment transformation, digital and information technology, continuous process improvements, and human capital development to address future needs and expectations of the Investment Division.



**AZHAR AHMAD**

*External Fund Managers  
Department*

The External Fund Managers Department is responsible for supervising external managers according to industry best practices in order to optimise investment returns within tolerable risks, through diversification by appointing leading domestic and global fund managers in the respective asset class.

## SENIOR MANAGEMENT

**AZIZUL ZAINOL***Treasury Department*

The Treasury Department manages the daily cash flow to ensure that an optimum cash level is maintained in order to meet the EPF's commitments, and to maximise returns through investment in fixed income portfolio comprising Government Securities and Equivalents. It also manages the EPF's foreign exchange requirements and hedges against foreign exchange and interest rate risks.

**BADRUL HISHAM DAHALAN***Quantitative & Investment  
Analytics Department*

The Quantitative & Investment Analytics Department is responsible for the Strategic Asset Allocation, including the annual investment allocation, target setting for investment returns and EPF's dividend, actuarial analysis, data analytics, and investment performance analysis. These functions ensure that investment returns are optimised within given levels of risk, in line with the EPF's investment objectives. It also carries out the supervision of Fund Management Institutions under the Members Investment Scheme as well as the enhancement of the scheme, to safeguard EPF's members interest.

**LIM TZE SEONG***International Equity Department*

The International Equity Department manages international equity investments through internal portfolio managers guided by a dynamic Strategic Asset Allocation and Risk Framework. The strategic intent of the department is to manage international equity investments in a prudent manner and optimise returns.

**MOHAMAD HAFIZ KASSIM***Capital Markets Department*

The Capital Markets Department manages the Fixed Income portfolio and Corporate Finance activities. The EPF's fixed income portfolio covers conventional and Shariah-compliant instruments across domestic and global markets. The portfolio is managed based on the optimised asset allocation and comprehensive credit assessment process.

## SENIOR MANAGEMENT



**NOORHASLIN MOHD BASERI**

*Investment Services  
Department*

The Investment Services Department ensures compliance of internal policies and guidelines on investments as well as adherence to the relevant laws and regulations governing EPF's domestic and overseas investments. The department is responsible to settle all investment transactions guided by the market convention and to ensure that the investment records and reports comply with the EPF's accounting policy. The department is also a custodian for Data Loss Protection, Chinese Wall Policy, and Data Governance for the EPF.



**NOR AZAM YAHYA**

*Equity Research Department*

The Equity Research Department conducts financial analysis and evaluation of publicly-listed companies invested by the EPF, and monitors the companies' ESG practises.



**ROHAYA MOHAMMAD  
YUSOF**

*Private Markets Department*

The Private Markets Department sources, evaluates, and executes opportunities that meet the EPF's risk-return profile in Private Markets Investment. The department manages three asset classes, namely Real Estate, Private Equity, and Infrastructure.



**ZALINAH A HAMID**

*Domestic Equity Department*

The Domestic Equity Department is responsible for the domestic listed equity investments and related instruments based on the approved asset allocation within the permitted risk parameters.

## SENIOR MANAGEMENT



**C. BAHARUDIN WAHAB**  
*Contributions Department*

The Contributions Department is responsible for providing multiple payment channels for employers to receipt their employees' contribution anytime and anywhere. The received contributions will be receipted and credited into members' accounts efficiently and effectively. The department is also responsible for managing, maintaining, and updating employers' and employees' accounts in an orderly manner within the determined period.



**DATO' KHALID HARON**  
*Withdrawal Operations  
Management Department*

The Withdrawal Operations Management Department is responsible for developing withdrawal procedures and rules to be in accordance with the policy and the EPF Act's provision, and ensuring the withdrawal application is processed and approved with speed and accuracy, and complies with pre-determined procedures and rules.



**HARDIAL SINGH A/L MITT  
SINGH**  
*Enforcement Department*

The Enforcement Department is responsible for providing comprehensive advisory service to employers on regulatory compliance to ensure prompt contribution payment. At the same time, it safeguards employees' interest through effective complaints management and employer's compliance screening.



**MAJIDAH YAHYA**  
*Registration & Operations  
Support Department*

The Registration & Operations Support Department is responsible for ensuring all processes pertaining to members' and employers' registrations, and member's nomination are in accordance to the stipulated rules and regulations. The department also manages employers' and members' documents and data and ensure they are accurate, with integrity, and safely kept. The department also provides support services to all EPF departments at the Hub (Operation) in matters pertaining to administration and finance.

## SENIOR MANAGEMENT



### **MOHD RODZI ABU BAKAR**

*Service Network Department*

The Service Network Department is responsible for supporting and monitoring the effectiveness and efficacy of EPF's services across all services platform such as Electronic Channels, Member Advisory Services, Counter Services, Mobile Teams, and Branch Operation Management. Its strategic intent is to provide the best possible customer and digital experience to members.



### **NORIZAH HASSALLI**

*Contact Management Centre*

The Contact Management Centre manages all EPF customer communication channels by ensuring excellent customer relations via regular monitoring of the EPF customer's satisfaction and experience index.



### **ONG HOCK CHYE**

*Operations Transformation &  
Coordination Department*

The Operations Transformation & Coordination Department is responsible for carrying out research, continuous improvement, and breakthrough change, to transform operational processes to address future needs and expectations in a dynamic and complex environment. The department also coordinates operational processes and drives various initiatives to embed quality and innovative culture among EPF staff.



### **TAMILWANAN A/L PALANIAPPAN**

*Property Management  
Department*

The Property Management Department ensures a work environment that is conducive and secure for EPF employees and its customers. In doing this, the department also ensures all related local authorities regulations are complied with.

## SENIOR MANAGEMENT

**NOR AZIAN MOHD NOOR***Finance Department*

The Finance Department manages and controls the financial functions of the EPF, which include budgeting, payment, taxation, and financial reporting.

**ZAIDATUL MAZWIN IDRUS***Legal Department*

The Legal Department acts as the legal advisor and provides secretariat services to the EPF Board, as well as is responsible for initiating legal actions against employers, members, or any party that do not comply with provisions under the EPF Act 1991 and its subsidiary laws.

**ZALIKAR YUSOFF***Procurement Management Department*

The Procurement Management Department is responsible for the acquisition of goods and services according to the EPF Procurement Policy. It also ensures an efficient and ethical procurement process to achieve best value for money while practising good corporate governance.

**BALQAÏS YUSOFF***Strategy Management Department*

The Strategy Management Department is responsible for charting the organisation's future direction and to translate corporate strategies into deliverables. It also manages relationships with key stakeholder groups to drive policy formulation, and create new products and services that enhance the well-being of EPF members and ultimately help them to achieve a better future.

## SENIOR MANAGEMENT



**MOHAMAD FAHMI ABDUL RAHIM**

*People Matters Department*

The People Matters Department drives business results through people-related initiatives and transactional HR work that underpins the talent management cycle. Through collaboration with relevant parties, the department ensures that the strategic plan takes into account of EPF employees' well-being. The department is committed to develop a strong pipeline by empowering its diverse employees to bring sustainable value to the EPF.



**RAJA ZAFURA RAJA ZAIN**

*Corporate Affairs Department*

The Corporate Affairs Department is responsible for safeguarding the organisation's reputation through effective internal, marketing, and strategic communications with the overall goal of strengthening the EPF's role as a premier social security organisation.



**SUHAIZAM ISMAIL**

*EPF Learning Campus*

The EPF Learning Campus (ELC) provides a holistic service through research on learning and social security training programmes. As the custodian of EPF learning and development, ELC formulates strategies and drive the corporate learning roadmap, objectives, and training policies. The ELC also facilitates informal learning through knowledge management supported by comprehensive learning and infrastructure.



**ASHA A/P P. BHASKARAN**

*Digital Core Solutions Department*

The Digital Core Solutions Department is responsible for designing, developing, integrating with other related systems, testing, and implementing solutions for the EPF Core Provident Fund System that satisfies EPF's informational, operational, and management requirements in an efficient and effective manner.

## SENIOR MANAGEMENT

**JASMINE GOH WAN CHEN***Digital Security Department*

The Digital Security Department is responsible for protecting the confidentiality, integrity, and availability of critical information and assets. The department develops and enforces the digital security policies and procedures based on industry standard, best practices, and relevant regulator's guidelines.

**RAVI KUMAR A/L T.  
WICKNISWASARAJAH***Digital Infrastructure  
Department*

The Digital Infrastructure Department is responsible for planning, provisioning, managing, and maintaining the EPF's digital technology infrastructure. The department endeavours to support the IT capacity and performance that is required to run the EPF's business operations by implementing robust, resilient, recoverable, and secure digital infrastructure that complies with the EPF's technical architecture.

**WU TZE CHYI @ EVA WU***Digital Enterprise Solutions  
Department*

The Digital Enterprise Solutions Department is responsible to design, develop, test, and implement solutions for the enterprise support functions that satisfies EPF's informational, operational, and management requirements in an efficient and effective manner.