

Taksiran Caruman

Assessment of Contribution

LUARAN/EXTERNAL

SOALAN LAZIM/FREQUENTLY ASKED QUESTIONS (FAQ)

1. Apakah maksud inisiatif Taksiran Caruman?

Majikan adalah bertanggungjawab untuk membayar caruman KWSP kepada setiap pekerja. Jika majikan gagal atau terkurang bayar, ia akan dikategorikan sebagai caruman tertunggak. Seterusnya KWSP akan membuat taksiran ke atas caruman tertunggak tersebut bagi setiap pekerja dan bulan caruman.

What is Assessment of Contribution initiative?

The employer is responsible for paying the EPF contribution for the employees. If the employer fails or underpays, it will be categorised as an outstanding contribution. Hence, an assessment will be made by the EPF on the outstanding contribution for each employee and contribution month.

2. Mengapakah inisiatif ini diperkenalkan?

- Majikan dapat mentadbir urusan tunggakan caruman KWSP dengan cepat dan mudah.
- Memudahkan majikan dalam menjalankan tanggungjawab mereka.

Why was this initiative introduced?

- Empower employers to carry out their responsibilities.
- Facilitate employers to manage outstanding EPF matters.

3. Apakah manfaat inisiatif ini kepada majikan?

- Majikan dapat mengakses maklumat taksiran caruman dengan cepat dan mudah.
- Memudahkan majikan memuat turun Borang Bayaran Taksiran Caruman Tertunggak.

What are benefit of this initiative to employers?

- Access assessment of contribution information instantly and easily.
- Download Borang Bayaran Taksiran Caruman Tertunggak.

4. Siapakah yang boleh mengakses halaman Taksiran Caruman?

Penyedia, Penyemak dan Pentadbir boleh mengakses halaman Taksiran Caruman.

Who is eligible to access the Assessment of Contribution page?

Maker, Checker and Administrator can access the Assessment of Contribution page.

5. Bilakah halaman Taksiran Caruman boleh diakses?

Maklumat taksiran caruman boleh diakses dalam tempoh waktu berikut:-

- (a) Isnin sehingga Jumaat (8:00 PAGI - 9:00 MALAM)
 - (b) Sabtu, Ahad dan Cuti Umum Wilayah Persekutuan (7:00 PAGI - 6:00 PETANG)
-

When can the Assessment of Contribution page be accessed?

Assessment of contribution information can be accessed as schedule below:-

- (a) Monday through Friday (8:00 AM - 9:00 PM)*
- (b) Saturdays, Sundays and Federal Territory Public Holidays (7:00 AM - 6:00 PM)*

6. Dimanakah bayaran boleh dibuat?

Bayaran taksiran caruman hanya boleh dibuat di kaunter bayaran cawangan KWSP seperti di bawah dengan memuat turun Borang Bayaran Taksiran Caruman Tertunggak:-

Kangar, Alor Star, Seberang Jaya, Ipoh, Kuala Lumpur, Shah Alam, Seremban, Bandar Melaka, Kuantan, Kuala Terengganu, Kota Bharu, Muar, Johor Bahru, Kuching dan Kota Kinabalu.

Where payment can be made?

Assessment of contribution payment can only be made at the EPF Payment Branch Counters as below by downloading Borang Taksiran Caruman Tertunggak:-

Kangar, Alor Star, Seberang Jaya, Ipoh, Kuala Lumpur, Shah Alam, Seremban, Bandar Melaka, Kuantan, Kuala Terengganu, Kota Bharu, Muar, Johor Bahru, Kuching and Kota Kinabalu.

7. Bilakah pembayaran akan dikemas kini di i-Akaun (Majikan)?

Bagi bayaran secara tunai, pengemaskinian senarai taksiran dibuat selepas 3 hari bekerja. Manakala, bagi bayaran menggunakan cek dan draf bank ianya tertakluk kepada penyelesaian di pihak bank.

When will the payment be updated on i-Akaun (Majikan)?

For payment in cash, the assessment list is updated after 3 working days. Meanwhile, for payment using cheque and bank draft and subject to bank settlement.






8. Adakah majikan akan dimaklumkan setelah bayaran dibuat?

Tiada notifikasi diberikan kepada majikan tetapi semakan senarai terkini taksiran caruman boleh dibuat di dalam i-Akaun (Majikan).

Will the employers be notified once the payment is made?

There is no notification however the employer may refer to the list of assessments of contribution via i-Akaun (Employer).

Untuk sebarang pertanyaan, sila rujuk atau hubungi:

- Laman web rasmi KWSP: www.kwsp.gov.my
 - Platform media sosial rasmi:
 -  [Kumpulan Wang Simpanan Pekerja](https://www.facebook.com/KWSPMalaysia)
 -  [@KWSPMalaysia](https://www.instagram.com/KWSPMalaysia)
 -  [@KWSPMalaysia](https://twitter.com/KWSPMalaysia)
 - Pusat Pengurusan Perhubungan: [03-89226000](tel:03-89226000)
-

For inquiries, please refer to or contact:

- EPF official website: www.kwsp.gov.my
- Social media platforms:
 -  [Kumpulan Wang Simpanan Pekerja](https://www.facebook.com/KWSPMalaysia)
 -  [@KWSPMalaysia](https://www.instagram.com/KWSPMalaysia)
 -  [@KWSPMalaysia](https://twitter.com/KWSPMalaysia)
- Contact Management Centre: [03-89226000](tel:03-89226000)