



KWSP[®]
EPF

RISING

TO THE OCCASION

Annual Report 2020

INSIDE THIS REPORT

1

FACTS AT A GLANCE

01 Facts at a Glance

2

KEY MESSAGES

02 Conversation with EPF Chairman
08 Chief Executive Officer's Statement

3

LONG TERM VALUE CREATION

15 How EPF Creates Value
16 EPF's Value Creation Model

4

SPECIAL REPORT

18 Extraordinary Initiatives for Unprecedented Times

5

PERFORMANCE

24 Five Year Financial Highlights
26 EPF Over the Years: 1951-2020
29 Group Corporate Structure
30 68 Branches Across Malaysia
34 Corporate Diary 2020

6

GOVERNANCE

36 Statement on Corporate Governance
43 Statement on Shariah Governance For Simpanan Shariah
49 Shariah Advisory Committee Report
51 Statement on Risk Management
59 Statement on Risk Management and Internal Control
64 Board Audit Committee Report
67 Statement on Internal Audit
69 Statement on Investment Risk Management

7

PEOPLE

70 Members of the Board
80 Alternate Members of the Board
81 Members of the Investment Panel
85 Newly Appointed Board Members and Investment Panel
86 Outgoing Board Members, Alternate Board Members and Investment Panel
87 Board and Investment Panel Committee
88 Shariah Advisory Committee Members
89 Organisation Structure
90 Chief Investment Officer / Chief Operations Officer / Chief Strategy Officer / Chief Digital Technology Officer / Chief Financial Officer
92 Senior Management

8

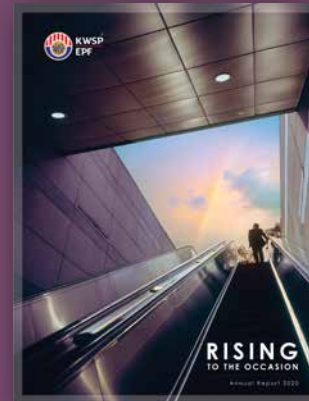
DIVISION REVIEWS

102 Investment Division
109 Operations Division
116 Strategy Division
121 Digital Technologies Division
125 Key Statistics

9

FINANCIALS

133 Financial Overview and Analysis
137 Report of the Auditor-General Report
141 Financial Statements
369 EPF Properties in Malaysia
370 Glossary



COVER RATIONALE

The year 2020 was unprecedented, characterised by volatility, uncertainty, complexity, and ambiguity (VUCA), stemming from the twin health and economic crises. Rising to the occasion, the EPF persevered with fortitude, against the challenges, to continue creating and delivering value to our stakeholders while staying true to our core purpose.

VISION

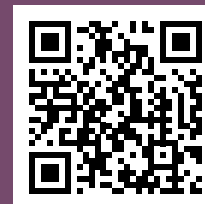
Helping Members Achieve a Better Future

MISSION

Safeguard Members' Savings and Deliver Excellent Services

SHARED VALUES

- Integrity
- Continuous Improvement
- Customer Focused
- Teamwork



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FACTS AT A GLANCE

Members

14,887,988

of whom **7,591,053** are actively contributing



Employers Contributing to the EPF

534,398

Annual Contribution Received from Employees and Employers

RM **78,414.74** million



Total Withdrawals and Refunds

RM **58,294.50** million

Total Assets

RM **1,000,372.15** million

up **8.13%** from **RM927,894.93** million in 2019



Total Gross Investment Income

RM **63,450.22** million

up **24.65%** from **RM50,903.01** million in 2019



Dividend Rate for Simpanan Konvensional

5.20%

Dividend Payout

RM42.88 billion



Dividend Rate for Simpanan Shariah

4.90%

Dividend Payout

RM4.76 billion