

FACTS AT A GLANCE

EPF Members

15,217,902

of whom 7,691,973 are active members

Annual Contributions Received from Employees and Employers

RM72.89 billion

Total Assets

RM1.01 trillion
increase of 1% from RM1.00 trillion in 2020

Dividend Rate for Simpanan Konvensional

6.10%

Dividend Payout

RM50.45 billion

Employers Contributing to the EPF

550,825

Total Gross Investment Income

RM68.89 billion
increase of 9% from RM63.45 billion in 2020

Total Withdrawals

RM44.68 billion
not including amount withdrawn through i-Lestari, i-Citra, and i-Sinar

Amount Withdrawn via

i-Lestari

RM6.26 billion

i-Citra

RM21.29 billion

i-Sinar

RM58.69 billion

Dividend Rate for Simpanan Shariah

5.65%

Dividend Payout

RM6.27 billion

OVERARCHING STRATEGY

The EPF's ultimate goal is to help its members achieve a better future through adequate and sustainable retirement income, to care for their health and to help them lead a purposeful and meaningful life during retirement.



Customer Centricity

▶ **Member Satisfaction Score**

▶ **93%**



Resilient Investment

Strategic Asset Allocation

45% Fixed Income Instruments

6% Real Estate and Infrastructure

44% Equities

5% Money Market Instruments



Digital Enablement

▶ **Cybersecurity Incidents and Breaches**

▶ **ZERO**



People Enablement

▶ **Training Hours Recorded**

▶ **603,289**
total training hours



Institutionalising Sustainability

▶ **Sustainability Reviews for Investment Proposals**

▶ **>150**