

ANUGERAH DAN PENGIKTIRAFAN

AWARDS AND RECOGNITION



2013

- Penyedia Penyelesaian Institusi Terbaik (Best Institutional Solutions Provider) oleh Islamic Finance News (IFN) Islamic Investor Poll 2013
Best Institutional Solutions Provider in the Islamic Finance News (IFN) Islamic Investor Poll 2013
- KWSP antara tiga organisasi terbaik Anugerah Pusat Perhubungan Dalamn Panggilan Masuk (Inbound) Bagi 100 Tempat Duduk Terbaik di Malaysia dan tempat pertama Anugerah Pusat Perhubungan Kerajaan Terbaik pada majlis penyampaian anugerah tahunan ke-14 anjuran Pertubuhan Pengurusan Perhubungan Pelanggan dan Pusat Hubungan Malaysia (CCAM)
The EPF is among the top three Best In-house Inbound Contact Centre Under 100 Seats and Best Government Contact Centre Award - 14th Malaysia Customer Relationship Management and Contact Centre Industry Award
- Anugerah Emas Setiausaha Persekutuan Sarawak bagi peringkat Negeri Sarawak
2013 Federal Secretary Gold Award for the state of Sarawak
- Certificate of Merit - Anugerah Laporan Korporat Tahunan Kebangsaan (NACRA) 2013
Certificate of Merit - National Annual Corporate Report Awards (NACRA 2013)
- MS ISO 9001:2008 - Audit Pemantauan oleh SIRIM QAS
MS ISO 9001:2008 - Surveillance Audit by SIRIM QAS
- ISO/IEC 20000-1:2011 - Tahun kedua Audit Pemantauan ISO/IEC 20000 oleh SIRIM QAS
ISO/IEC 20000-1:2011 - Second Year Surveillance Audit ISO/IEC 20000 by SIRIM QAS

2012

- KWSP menerima penarafan 5 Bintang buat kali kedua untuk laman web myEPF dengan ranking ke-5 oleh Penilaian Portal dan Laman Web Kerajaan Malaysia (MGPWA)
5-Star rating for the second time for its website, which is ranked fifth by the Malaysia Government Portals and Websites Assessment (MGPWA)
- Anugerah Pelabur Institusi Islamik Terbaik 2012 oleh Islamic Finance News (IFN) Islamic Investor Poll
Best Islamic Institutional Investor Award 2012 by Islamic Finance News (IFN) Islamic Investor Poll
- Ranking keenam di dunia untuk Tabung Dana Pencen milik Kerajaan dan tempat ke 10 di kalangan Tabung Dana Pencen milik Kerajaan dan swasta - Laporan Towers Watson's Top 300 World's Largest Pension Funds 2011
Ranked sixth largest government pension fund in terms of assets, and 10th in the world among all pension funds in 2011 by Towers Watson, a London-based professional services company
- Anugerah Pengurusan Kewangan Terbaik 2011 oleh Persatuan Badan Berkanun Malaysia
Best Financial Management Award 2011 by the Malaysian Association of Statutory Bodies
- Lima Bintang dalam Penarafan Sistem Star Rating 2011 (SSR 2011)
Five-Star rating in the System Star Rating 2011 (SSR 2011)
- Sijil Audit Bersih bagi pengauditan kewangan oleh Jabatan Audit Negara
Clean Audit Certificate for financial auditing from the Auditor General

2011

- Penarafan 5 Bintang bagi laman web KWSP (myEPF) oleh Penilaian Portal dan Laman Web Kerajaan Malaysia (MGPWA)
5-Star rating for the myEPF website by the Malaysia Government Portals and Websites Assessment (MGPWA)
- Anugerah SGAM (Share Guide Association of Malaysia) Enterprise Security Excellence Awards 2011 melalui laporan bagi projek Identity & Security Management Project (EXPRESSO) pada 6 Oktober 2011
Enterprise Security Excellence 2011 Award by the Share Guide Association of Malaysia (SGAM) for the Identity & Security Management Project on 6 October 2011
- Anugerah Kecemerlangan Pengurusan Kewangan 4 bintang bagi kategori Badan Berkanun Persekutuan
4-Star Financial Management Excellence Award under the Federal Statutory Bodies category
- Anugerah IDC Enterprise Innovation Awards 2011 bagi Sistem Pengurusan Identiti Perniagaan (EXPRESSO)
IDC Enterprise Innovation Award 2011 for Business Identity Management System
- Pensijilan ISO/IEC 20000-1:2005 bagi pengurusan dan penyelenggaraan Provident Fund System (PFS), IFAMS (Financial System – SAP), MyEPF (Web Portal), Exchange Email & Sharepoint Portal dan Human Resource Management System (HRMS)
ISO/IEC 20000-1:2005 Certification for the management and maintenance of the Provident Fund System (PFS), IFAMS (Financial System – SAP), MyEPF portal, Exchange Email & Sharepoint Portal and Human Resource Management System (HRMS)
- Pensijilan Semula MS ISO 9001:2008 dari tahun 2011 hingga 2014 (tanpa sebarang penemuan NCR (Non Conformance Report) mahupun OFI (Opportunity for Improvement)
MS ISO 9001:2008 Recertification from 2011 until 2012 without any findings of non-conformance or opportunities for improvement
- Anugerah Kualiti Setiausaha Persekutuan Sarawak 2010 - KWSP Kuching
Sarawak Federal Secretary Award 2010 - EPF Kuching
- Johan Anugerah Perkhidmatan Kaunter Cemerlang 2010 Negeri Sarawak – KWSP Kuching
Excellent Counter Service Award Quality Sarawak 2010 - EPF Kuching
- Ranking pertama seluruh negeri Pahang dalam Amalan Budaya Senyum untuk Agensi Kerajaan Hasil Mystery Shopper Pentadbiran Awam – KWSP Kuantan
Ranked first in the Smile Culture Practice for Government Agencies by the Public Administration Mystery Shopper – EPF Kuantan

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2010

- Penarafan Lima Bintang dalam Sistem Star Rating (SSR)
Five-Star Rating in the System Star Rating (SSR)
- Pensijilan ISO/IEC 27001 bagi Sistem Pengurusan Keselamatan Maklumat untuk tempoh tiga tahun dari tahun 2010 hingga 2013
ISO/IEC 27001 certification for Security Data Management System for the period 2010- 2013
- Mengekal dan menaik taraf Pensijilan MS ISO 9001:2008 bagi Sistem Pengurusan Kualiti
Upgrade of MS ISO 9001:2008 for Quality Management System
- Anugerah IDC-Enterprise Innovation Awards 2010 dan Best Process Innovation Award in the Share Guide Association of Malaysia (SGAM) ICT Awards 2010 untuk projek elektronik-Pilihan Pelaburan Ahli (ePPA) yang menggantikan sistem operasi manual permohonan pengeluaran simpanan ahli untuk melabur dalam saham amanah
IDC-Enterprise Innovation Award 2010 and Best Process Innovation Award in the Share Guide Association of Malaysia (SGAM) ICT Awards 2010 for the Electronic Investment Option which replaced manual applications for withdrawals to invest in unit trusts
- Sijil Audit Bersih Tanpa Syarat daripada Ketua Audit Negara
Clean Audit Certificate Without Conditions from the Auditor General
- Anugerah Kualiti Setiausaha Persekutuan Sarawak 2009
Sarawak Federal Secretary Quality Award 2009
- Tempat Ketiga Anugerah Inovasi Setiausaha Kerajaan Negeri Melaka
Third place in the Melaka State Secretary Innovation Award

2009

- Mengekalkan Pensijilan MS ISO 9001:2000 bagi Sistem Pengurusan Kualiti untuk empat proses teras iaitu pendaftaran ahli dan majikan, pengurusan caruman, pengurusan pengeluaran simpanan ahli dan pengurusan barisan hadapan
Retention of MS ISO 9001:2000 certification for Quality Management Systems for four major processes: members and employers registration, contribution management, management of withdrawals and front line services management
- Mengekalkan Pensijilan ISO/IEC 27001 untuk Sistem Pengurusan Keselamatan Maklumat
Retention of ISO/IEC 27001 Certification for IT Security Management System
- Anugerah Share Guide Association (SGAM) ICT Award 2009 (Best Process Innovation – Public Sector)
Share Guide Association (SGAM) ICT Award 2009 for Best Process Innovation – Public Sector
- Sijil Audit Bersih Tanpa Syarat daripada Ketua Audit Negara
Clean Audit Certificate Without Conditions from the Auditor General
- Anugerah Kualiti Setiausaha Persekutuan Sarawak anjuran Kerajaan Negeri Sarawak
Sarawak Federal Secretary Quality Award organised by Sarawak State Government

2008

- Pensijilan MS ISO 9001:2000 bagi Sistem Pengurusan Kualiti untuk skop Pengurusan Pendaftaran, Caruman, Pengeluaran dan Perkhidmatan Barisan Hadapan
MS ISO 9001:2000 Certification for Quality Management System for registration, contributions, withdrawals and front line services
- Pensijilan ISO/IEC 27001 untuk Sistem Pengurusan Keselamatan Maklumat
ISO/IEC 27001 Certification for IT Security Management System
- Anugerah Kualiti Ketua Setiausaha Negara (dalam AKPM 2008)
Chief Secretary to the Government Award (under the Prime Minister's Quality Awards 2008)
- Sijil Audit Bersih Tanpa Syarat daripada Jabatan Audit Negara.
Clean Audit Certificate Without Conditions from the Auditor General