

## FIVE-YEAR FINANCIAL HIGHLIGHTS

	2016	2017	2018	2019	2020
<b>Financial Results Snapshot</b>					
Gross Investment Income*	46,557.22	53,139.68	49,436.69	49,756.59	<b>55,743.64</b>
Net Investment Income	37,917.09	49,231.23	48,175.69	48,485.10	<b>53,955.24</b>
Other Income**	196.31	171.82	200.05	172.51	<b>127.56</b>
Total Income	38,113.39	49,403.05	48,375.74	48,657.61	<b>54,082.80</b>
Total Expenditures***	1,248.26	1,412.83	1,483.30	1,439.00	<b>1,498.99</b>
Net Income	36,865.13	47,990.22	46,892.44	47,218.61	<b>52,583.81</b>
Dividend Credited to Member's Account	37,076.32	48,130.15	47,312.80	45,817.42	<b>47,642.29</b>

### Summarised Financial Position

Total Net Assets Attributable to Members****	737,048.39	810,399.34	832,310.41	924,882.09	<b>999,997.99</b>
Total Assets	742,324.48	813,425.35	836,542.19	927,894.93	<b>1,003,372.15</b>
Total Liabilities	5,276.09	3,026.01	4,231.78	3,012.84	<b>3,374.17</b>

### Key Financial Ratios

Return on Investment	7.12	7.30	6.57	5.71	<b>6.13</b>
Total Expenditures over Total Income*****	2.67	2.86	3.07	2.96	<b>2.77</b>
Total Expenditures over Total Assets	0.17	0.17	0.18	0.16	<b>0.15</b>
Investment Growth	7.34	8.96	9.87	8.50	<b>7.13</b>
Annual Dividend Rate: Simpanan Konvensional	5.70	6.90	6.15	5.45	<b>5.20</b>
Annual Dividend Rate: Simpanan Syariah	-	6.40	5.90	5.00	<b>4.90</b>

\* Gross Investment Income and Net Investment Income after taking into account Cost Write Down on Listed Equities. Gross Investment Income and Net Investment Income restated in 2019.

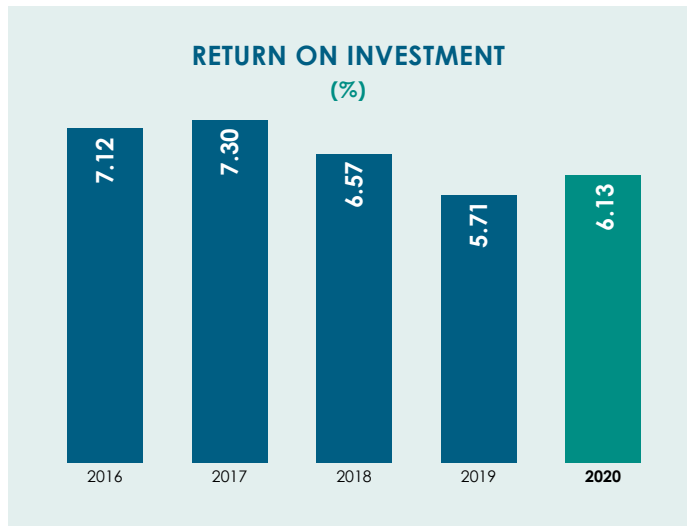
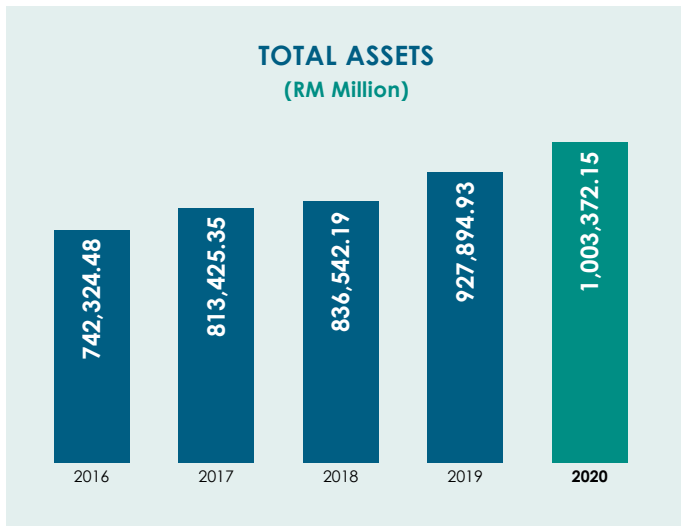
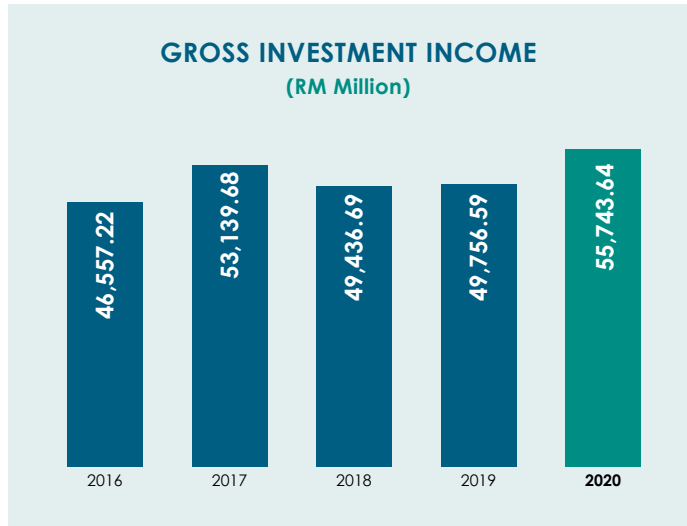
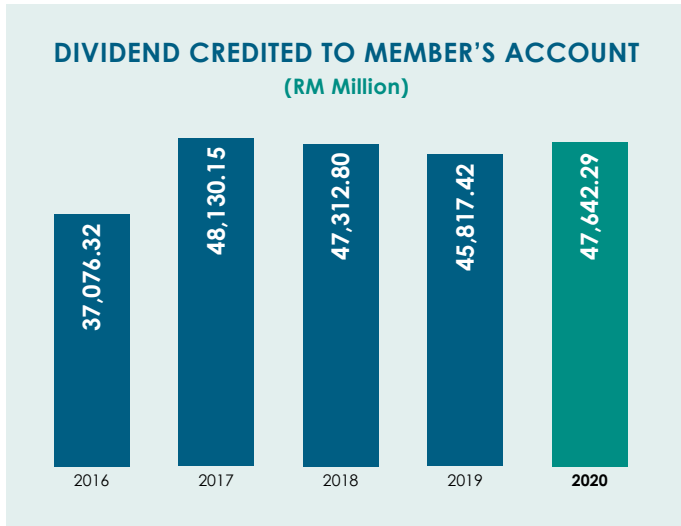
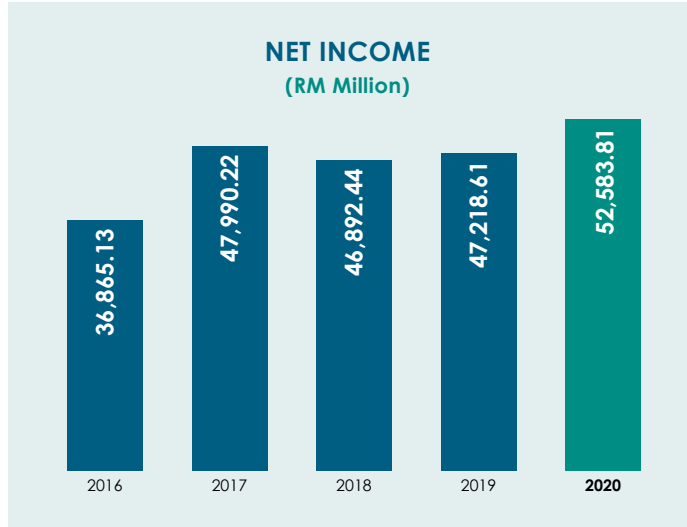
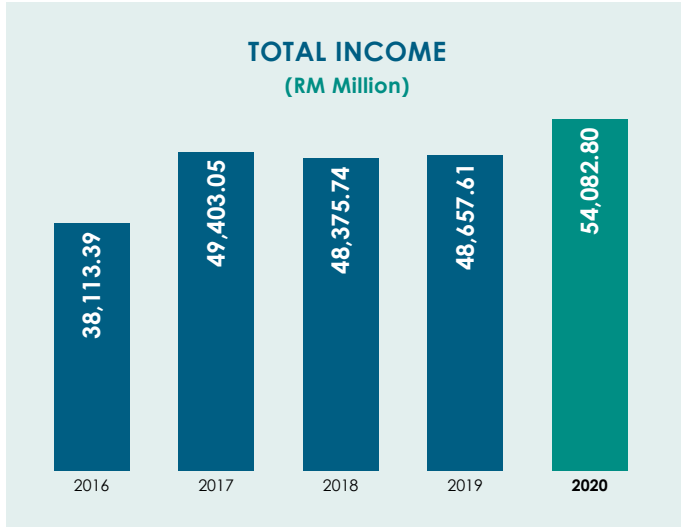
\*\* Other Income includes Shariah Non-Compliant Income Recognised in Cumulative Surplus.

\*\*\* Comprised of Operating Expenditures and Statutory Charges.

\*\*\*\* Comprised of Contributions Account, Cumulative Surplus and Financial Asset at Fair Value through Other Comprehensive Income Reserve.

\*\*\*\*\* Total Income includes Net Impairment on Financial Assets and Investment in Subsidiaries and Associates.

## FIVE-YEAR FINANCIAL HIGHLIGHTS



# EPF OVER THE YEARS: 1951-2020



## 1951

### 1951

- The Employees Provident Fund (EPF) was established under the EPF Ordinance 1951, and placed under the National Director of Posts.

### 1952

- The EPF's network grew to 518,948 members and 11,918 registered employers. A total of RM2.6 million was collected in contributions.

### 1956

- The EPF made its first short- and long-term investments in Federation, Singapore and Municipal Government securities.

### 1958

- The EPF Board took over the administration of the EPF from the National Director of Posts.



## 1960

### 1960

- The EPF officially opened its new headquarters in Petaling Jaya, Selangor, in November.

### 1961

- Tan Sri Dato' Abdul Jamil Abdul Rais was appointed as the EPF's first Malaysian Chairman.

### 1963

- The EPF Ordinance was amended to cover employers who employ at least three persons, as opposed to five or more persons.

### 1967

- Automated data processing was introduced with the installation of a mainframe computer.

### 1968

- The EPF Ordinance was amended, to provide for the withdrawal of one-third of a member's savings upon reaching age 50, to assist in purchasing a house and preparing for retirement.

### 1969

- The EPF extended its coverage to include Sabah and Sarawak.



## 1970

### 1970

- The EPF's asset size grew to RM2.1 billion, while membership approached two million.

### 1975

- The contribution rates increased to 6% for employees and 7% for employers. By this time, the EPF had 2.6 million members and 75,000 registered employers.

### 1977

- The EPF Ordinance was amended to:
  - Increase employees' contribution rate;
  - Allow the self-employed the option to contribute to the EPF; and
  - Allow members to withdraw up to 10% of the purchase price of a low-cost house from their savings.



## 1980

### 1980

- Membership increased to 3.7 million with close to 110,000 registered employers, while contributions for the year surpassed the RM1 billion mark. The employee contribution rate was raised from 6% to 9% and employers' rate from 7% to 11% effective 1 December.

### 1981

- To mark the EPF's 30th anniversary, the Minister of Finance, Tengku Razaleigh Hamzah laid the foundation stone for a new 28-storey EPF building on Jalan Raja Laut, Kuala Lumpur.

### 1982

- On 22 July, the EPF Ordinance 1951 became the EPF Act 1951.

### 1983

- The EPF declared its highest dividend rate of 8.5%, which was maintained until 1987.

## EPF OVER THE YEARS: 1951-2020

### 1990

- The EPF invested significantly in corporate bonds for the first time and increased the number of portfolio managers.



# 1991

### 1991

- The EPF celebrated its 40th anniversary.
- The EPF Act 1951 (Amended 1982) was replaced with the EPF Act 1991 to liberalise investment regulations and enhance the withdrawal schemes while facilitating enforcement.

### 1993

- The EPF ventured into project financing and joint ventures for the first time, in line with the Government's privatisation agenda.

### 1995

- The EPF introduced the first Social Security Course in the country, attended by its officers as well as those from other social security organisations.

### 1996

- The EPF launched the Members Investment Scheme, allowing members with more than RM55,000 in their Account 1 to invest in unit trusts through approved Fund Management Institutions appointed by the Securities Commission.

### 1997

- Construction began at the EPF Social Security Training Institute, currently known as EPF Learning Campus, in Bangi, Selangor.

### 1999

- The EPF's Computer Department successfully ensured all the systems achieved Y2K compliance.



# 2000

### 2000

- The EPF introduced the Education Withdrawal Scheme and the Pensionable Employees Withdrawal Scheme.

### 2001

- Membership grew to 10 million and total assets to RM186 billion. In April, Tan Sri Azlan Zainol was appointed as Chief Executive Officer of the EPF.

### 2003

- The EPF established a Contact Management Centre and set up a one-stop customer service centre at the EPF Headquarters on Jalan Raja Laut, Kuala Lumpur.
- A high-level Business Process Reengineering project, known internally as SERVE (Service Excellence), was initiated to redesign and streamline its work processes and IT systems through the replacement of the legacy mainframe system.

### 2004

- The EPF introduced the Balanced Score Card management system as part of its strategy to become a world-class social security organisation and the top government agency in Malaysia.
- The e-Kiosk, which allows members to print their statement using their MyKad, was set up in 13 states and 28 branch offices nationwide.

### 2007

- The EPF introduced Beyond Savings, which restructured members' accounts from three to two; introduced the Flexible Age 55 Withdrawal scheme; and allowed members with savings in excess of RM1 million to manage their savings on their own.

### 2008

- Effective 1 February, the EPF extended the liability period for EPF contributions from age 55 to 75. It also set Basic Savings targets for different age levels to help members accumulate at least RM120,000 by age 55.
- The EPF established the nation's first Social Security Endowed Chair at the University of Malaya.
- The EPF established the International Social Security Association Sub-Regional Office for ASEAN countries in Kuala Lumpur to enhance cooperation among the ASEAN social security organisations in the area of social security development.

### 2009

- The EPF introduced the Anti-Fraud and Whistleblowing policies.
- The EPF was awarded a Five-Star Rating by the Malaysian Administrative Modernisation and Management Planning Unit (MAMPU).



# 2010

### 2010

- The EPF launched the 1Malaysia Retirement Savings Scheme for the self-employed, and the service was later extended to include housewives.
- The EPF introduced the electronic Members Investment Option system to replace the manual system of withdrawal applications by members for investment in unit trusts.

## EPF OVER THE YEARS: 1951-2020

### 2011

- The EPF extended the list of critical illnesses under the Health Withdrawal from 39 illnesses to 55, and permitted members to purchase medical support equipment effective 15 July.

### 2012

- The EPF was awarded a Five-Star Excellence Ranking as a top front-line agency by MAMPU for the second time.

### 2013

- The EPF introduced e-Caruman, an online facility that allows employers to remit their contributions through i-Akaun on its website ([www.kwsp.gov.my](http://www.kwsp.gov.my)).
- The e-Pengeluaran was introduced, allowing EPF members to submit withdrawal applications online through their i-Akaun.
- Datuk Shahril Ridza Ridzuan was appointed EPF's Chief Executive Officer on 16th April 2013.

### 2014

- The EPF revised the Basic Savings, setting RM196,800 as the minimum amount members should have in their EPF accounts when they reach age 55.
- The EPF launched its first mobile application, the i-Akaun.
- The EPF introduced the Retirement Advisory Service at its main branches in Jalan Raja Laut, Kuala Lumpur and Jalan Gasing, Petaling Jaya.

### 2015

- The EPF carried out the Members' Consultation exercise to obtain members' feedback on the enhancement initiatives proposal. The exercise received overwhelming response with 96,448 respondents. The Members' Consultation also revealed that 65.7% of respondents were members aged 40 and below. This demonstrated that members aged 40 and below are increasingly interested in actively taking charge of their retirement planning.

### 2016

- The EPF introduced Simpanan Shariah to provide members with the option to have their account managed and invested according to Shariah principles. Registration for Simpanan Shariah started on 8 August and to be eligible for Simpanan Shariah 2017, members must register by 23 December.

### 2017

- The EPF announced the reclassification of data involving the number of EPF Members and employers starting with the Q3 2017 Operations results.
- The EPF announced four enhancements to its schemes and policies which came into effect on 1 January 2018 as part of the EPF's continuing effort to improve and meet members' increasing expectations.



## 2018

### 2018

- For the first time ever, the EPF declared a dividend rate of 6.40% for Simpanan Shariah 2017, with payouts amounting to RM3.98 billion.
- The iconic EPF Petaling Jaya building caught fire. No casualties were reported and its staff was relocated to other branches and offices.
- The Deputy Prime Minister, Dato' Seri Dr Wan Azizah Wan Ismail launched Caruman Sukarela Insentif Suri (i-Suri) at the EPF International Social Security Conference 2018.
- In August, Tunku Alizakri Alias assumed the post as EPF's Chief Executive Officer, replacing Datuk Shahril Ridza Ridzuan who was appointed as Managing Director of Khazanah Nasional Berhad.

### 2019

- The Minister of Finance, Lim Guan Eng launched *Belanjawanku*: Expenditure Guide for Malaysian Individuals and Families, on which the EPF collaborated with University of Malaya's Social Wellbeing Research Centre.
- The EPF announced its signing of the United Nations-supported Principles for Responsible Investment (PRI), underlining its commitment towards responsible investing and ESG best practices, in April.
- i-Invest was launched in September, as the EPF continues to deliver value to members embracing the digital future.
- The EPF convened the eighth International Social Well-being Conference 2019, reflecting the necessary shift in focus on longer-term economic, environmental and civil issues.

### 2020

- The statutory contribution rate for employees was reduced to 7% from 11% from April to December 2020.
- The EPF conducted the 2020 EPF Public Consultation Survey to gather as much input as possible to help develop, improve, and potentially redesign the EPF scheme for the future.
- To assist members, employers, and businesses weather through the COVID-19 pandemic, the EPF launched the i-Lestari Withdrawal facility, the Employer Advisory Services (EAS), and the Employer COVID-19 Assistance Programme (e-CAP) in April as well as the i-Sinar Withdrawal facility in December.
- Raja Permaisuri Agong graced the launch of the Health Withdrawal – Fertility Treatment facility.

# GROUP CORPORATE STRUCTURE

## Real Estate

- 100% Kwasa Properties Sdn Bhd
- 100% Kwasa Land Sdn Bhd
- 100% Naungan Sentosa Sdn Bhd
- 100% Kwasa Logistics Sdn Bhd
- 100% Common Icon Sdn Bhd
- 100% Tanjung Wibawa Sdn Bhd
- 100% Symphony Insight Sdn Bhd
- 100% Yarra Development Holdings (Australia) Sdn Bhd
- 100% Alpha Real Estate Investment Trust

- 100% Kwasa Utama Sdn Bhd
- 85% PPNK - Harta Sdn Bhd
- 80% YTR Harta Sdn Bhd
- 100% Affordable Homes Sdn Bhd #
- 40% Nusa Gapurna Development Sdn Bhd
- 34% Bandar Eco-Setia Sdn Bhd
- 30% Jelas Puri Sdn Bhd
- 30% Panca Pesona Sdn Bhd
- 29.27% Iskandar Capital Sdn Bhd
- 20% Iskandar Investment Berhad

## Financial Institutions

- 65.39% Malaysia Building Society Berhad
- 98.33% Rashid Hussain Berhad #
- RHB Capital Berhad \*
- 42.80% RHB Bank Berhad
- 20% FWD Takaful Berhad

## Construction

- 35.85% Malaysian Resources Corporation Berhad

## Infrastructure/Manufacturing

- 100% Pinggiran Ventures Sdn Bhd
- 100% Ekuiti Merdu Sdn Bhd
- 49% PLUS Malaysia Berhad
- 40% Konsortium Lebuhraya Utara-Timur (KL) Sdn Bhd
- 100% Kwasa Suria Sdn Bhd #
- 100% Melati Infrastruktur Sdn Bhd #

## Global

- 100% KWASA Global (Jersey) Limited
- 100% KWASA Global-I (Jersey) Limited
- 100% KWASA Invest Limited
- 100% Kwasa Singapore Solo Pte. Ltd.
- 100% Kwasa Singapore Duo Pte. Ltd.
- 100% Kwasa Singapore Trio Pte. Ltd.
- 100% KWASA Europe S.à r.l
- 100% KWASA Europe-I S.à r.l
- 100% Kwasa Infrastructure I
- 100% Kwasa Capital Limited
- 100% KWASA Capital Partners Limited
- 100% Kwasa Asia
- 100% KWASA US
- 100% Kwasa Infrastructure Alpha
- 100% Kwasa Infrastructure Beta
- 100% Kwasa Emerald
- 100% KWASA Korea Limited

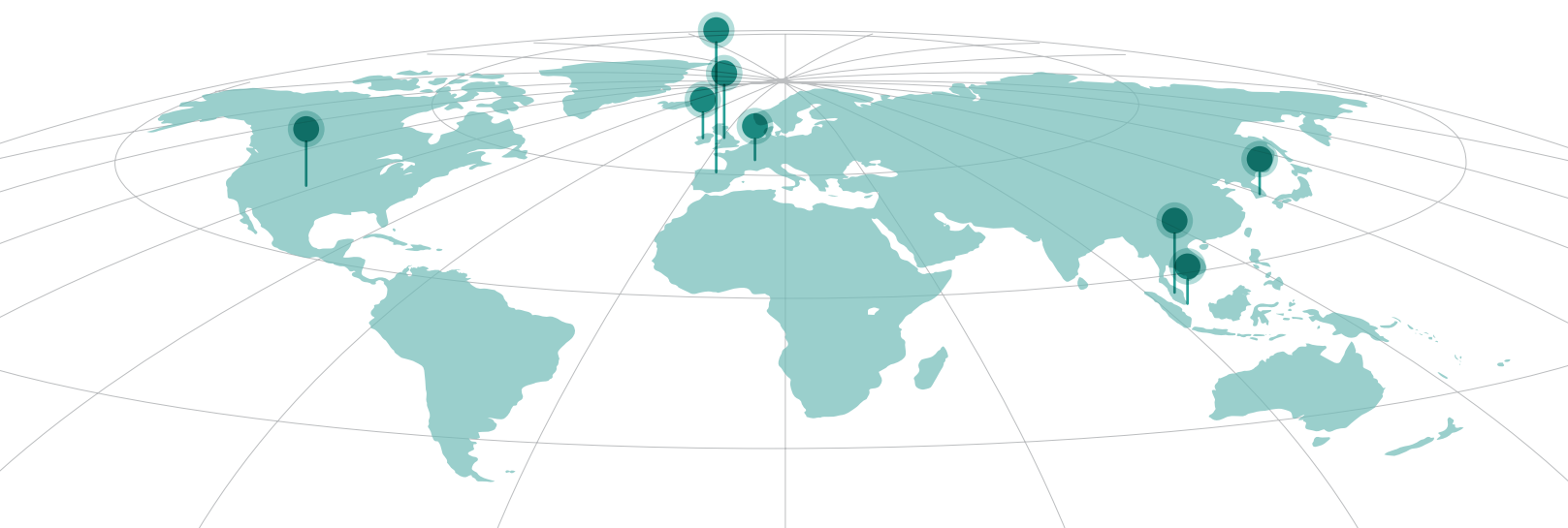
- 100% ADF Kwasa Korea Professional Investment Private Real Estate Investment LLC
- 100% Kwasa Infrastructure Sapphire
- 99.50% Cengal Private Equity Investments plc
- 99.47% Cengal Private Equity Investments II plc
- 99.53% Cengal Private Equity Investments III plc
- 99.50% Merbau Investors Offshore, L.P.
- 99.18% Merbau Investors Offshore, II L.P.
- 99.01% Merbau Investors Offshore, III L.P.
- 99.25% Meranti Fund L.P.
- 99.25% Meranti Fund II L.P.
- 99% Jati Private Equity Fund L.P.
- 99% Jati Private Equity Fund II L.P.
- 99% Jati Private Equity Fund III L.P.

**Note:**

\* The company was liquidated on 24 March 2020.

# The company is in the process of voluntary winding up as at 31 December 2020.

Refer to Note 39 and 40 to the EPF Financial Statement 2020 for the complete list of EPF subsidiaries, associates and joint venture.



# 68 BRANCHES ACROSS MALAYSIA



5

PERFORMANCE

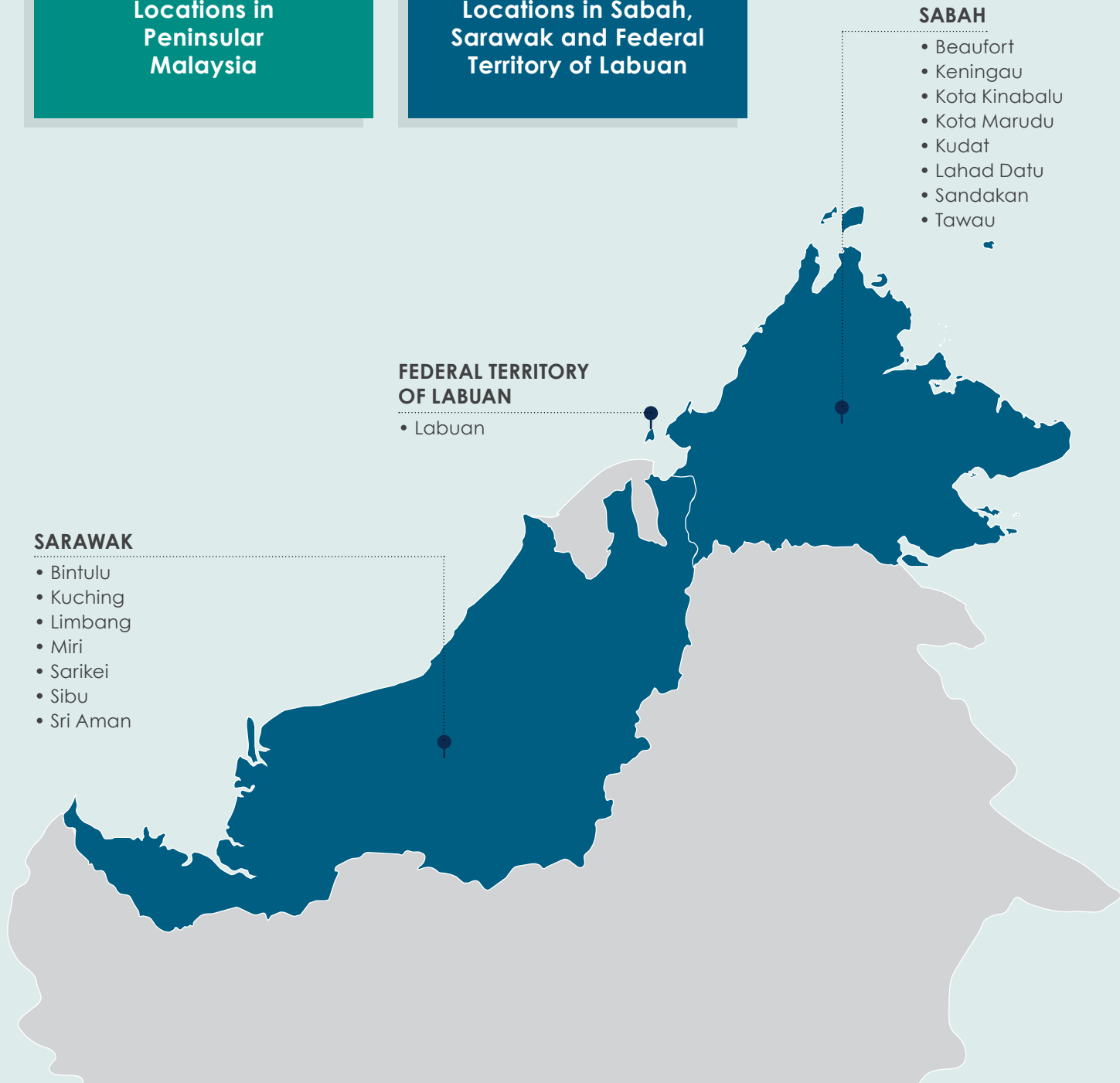
## 68 BRANCHES ACROSS MALAYSIA

52

Locations in  
Peninsular  
Malaysia

16

Locations in Sabah,  
Sarawak and Federal  
Territory of Labuan





## 68 BRANCHES ACROSS MALAYSIA

State	Branch	Address	Telephone No.
<b>Perlis</b>	Kangar	Tingkat Bawah, Blok Podium, Bangunan KWSP, Jalan Bukit Lagi, 01000 Kangar, Perlis	04-9761190
<b>Kedah</b>	Alor Setar	Aras Bawah, Mezzanine, 8 & 9, Bangunan KWSP Peladang, No. 33, Jalan Sultan Badlishah, 05000 Alor Setar, Kedah	04-7332506
	Kulim	No. 33 & 34, Persiaran 7, Kulim Avenue, Kulim Hi-Tech Park, 09000 Kulim, Kedah	04-4034600
	Langkawi	No. 25 (GF-1), Langkawi City, Mukim Kuah, 07000 Kuah, Langkawi, Kedah	04-9671405
	Sungai Petani	Tingkat Bawah & 1, Wisma Keladi, No. 11A, Jalan Bank, 08000 Sungai Petani, Kedah	04-4225800
<b>Pulau Pinang</b>	Bayan Baru	Tingkat Bawah & Tingkat 1, Blok F-2, Lorong Bayan Indah 1, Bay Avenue, 11900 Bayan Baru, Pulau Pinang	04-6442841
	Georgetown	Menara KWSP, Tingkat 3 & 4, No. 38, Jalan Sultan Ahmad Shah, 10050 Georgetown, Pulau Pinang	04-2261000
	Seberang Jaya	Bangunan KWSP, Tingkat 1-5, No. 3009, Off Lebu Tenggiri 2, 13700 Bandar Seberang Jaya, Pulau Pinang	04-3992000
<b>Perak</b>	Ipoh	Tingkat Bawah, 6, 7 & 8, Bangunan KWSP, Jalan Greentown, 30450 Ipoh, Perak	05-2420000
	Kuala Kangsar	No. 8B, Tingkat Bawah & 1, Jalan Raja Chulan, 33000 Kuala Kangsar, Perak	05-7767484
	Manjung	No. 260 & 261, Jalan PPMP 3/4, Pusat Perniagaan Manjung Point 3, 32040 Seri Manjung, Perak	05-6883800
	Parit Buntar	No. 2 & 4, Jalan Wawasan 1, Taman Wawasan Jaya, 34200 Parit Buntar, Perak	05-7162428
	Taiping	No. 37 (GF-2) & No. 39 (GF), Persiaran TBC, Taiping Business Centre Jalan Tupai, 34000 Taiping, Perak	05-8085889
	Teluk Intan	No. 1-3G, Jalan Intan 2, Bandar Baru Teluk Intan, 36000 Teluk Intan, Perak	05-6215600
<b>Selangor</b>	Gombak	Lot 5, Sunway Batu Caves, 68100 Batu Caves, Selangor	03-61850780
	Kajang	No. 1, Jalan Hentian 3, Pusat Hentian Kajang, Jalan Reko, 43000 Kajang, Selangor	03-87375223
	Klang	Tingkat Bawah & 1, Unit B-G-1, North Tower (Tower B), BBT One The Towers, Lebu Batu Nilam 1, Bandar Bukit Tinggi, 41200 Klang, Selangor	03-33251626

State	Branch	Address	Telephone No.
<b>Selangor</b>	Kuala Selangor	Tingkat GF & 1, No. 1, Jalan Medan Niaga 6, Medan Niaga, 45000 Kuala Selangor, Selangor	03-32896504
	Petaling Jaya	Lot A, Ground Level, Menara PJX-HM Shah Tower, No. 16 A, Persiaran Barat, 46050 Petaling Jaya, Selangor	03-79322913
	Puchong	No. 3A, The Prime @ Dataran Puchong, Taman Puchong Utama, 47100 Puchong, Selangor	03-80754747
	Rawang	No. 3S-10-G & 3S-10-1, Rawang One, Jalan Pintas Rawang, 48000 Rawang, Selangor	03-60910286
	Shah Alam	Tingkat G, 1 & 2, Corporate Tower IDCC Shah Alam, Jalan Pahat L 15/L, 40200 Shah Alam, Selangor	03-55451577
<b>Federal Territory of Kuala Lumpur</b>	Jalan Raja Chulan	Tingkat Bawah, Mezzanine & 1, No. 3, Bangunan KWSP, Changkat Raja Chulan, 50200 Off Jalan Raja Chulan, Kuala Lumpur	03-20786788
	Kepong	No. 1 & 3, Jaijan Laman Rimbunan Raya 1, Laman Rimbunan, 52100 Kepong, Kuala Lumpur	03-61794569
	Kuala Lumpur	Tingkat Bawah, Bangunan KWSP, Jalan Raja Laut, 50350 Kuala Lumpur	03-26946566
	Seri Petaling	No. 2, Jalan Radin Bagus 6, Bandar Baru Seri Petaling, 57000 Kuala Lumpur	03-90545249
Wangsa Maju	No. 32A, Dataran Wangsa, Wangsa Melawati, 53300 Kuala Lumpur	03-41499499	
<b>Negeri Sembilan</b>	Bahau	No. 4, 5 & 6, Jalan Kiara 1, Pusat Perniagaan Kiara, 72100 Bahau, Negeri Sembilan	06-4542846
	Nilai	D'Nilai Convention Mall, No. G-6 & M-6, PT 9946, Jalan BBN 1/3F, Bandar Baru Nilai, 71800 Negeri Sembilan	06-7953323
	Seremban	No. 1 Jalan Dato' A.S. Dawood, 70100 Seremban, Negeri Sembilan	06-7663500
<b>Melaka</b>	Alor Gajah	8670-Lot 10, Kompleks Perniagaan Alor Gajah, Jalan Besar, 78000 Alor Gajah, Melaka	06-5565919
	Bandar Melaka	Bangunan KWSP, Jalan MITC, Hang Tuah Jaya, 75450 Ayer Keroh, Melaka	06-2853200
	Jasin	JC 538, Tingkat Bawah & 1, Jalan Bestari 5, Bandar Jasin Bestari Seksyen 2, 77200 Bemban, Melaka	06-5216080

## 68 BRANCHES ACROSS MALAYSIA

State	Branch	Address	Telephone No.
<b>Johor</b>	Batu Pahat	No. 6 & 8, Jalan Sulaiman, 83000 Batu Pahat, Johor	07-4325436
	Johor Bahru	Tingkat 1, 12-17, Bangunan KWSP, Jalan Dato' Dalam, 80000 Johor Bahru, Johor	07-2225234
	Kluang	No. 8 & 10, Tingkat Bawah, 1 & 2, Jalan Haji Manan, 86000 Kluang, Johor	07-7724276
	Kulai	No. 259 & 260, Jalan Kenanga 29/8, Indahpura, 81000 Kulai, Johor	07-6625919
	Mersing	Lot. No. 2, Tingkat Bawah, 1 & 2, Bandar Tepian Sungai, Jalan Jemaluang, 86800 Mersing, Johor	07-7982633
	Muar	Tingkat Bawah, 1, 2 & 3, No. 9, Jalan Petrie, 84000 Muar, Johor	06-9539288
	Segamat	No. 5 & 6, Jalan Genuang Perdana, Taman Genuang Perdana, 85000 Segamat, Johor	07-9437166
<b>Pahang</b>	Jerantut	Tingkat Bawah, No. 7, Jalan Inderapura, 27000 Jerantut, Pahang	09-2667105
	Kuantan	Pejabat KWSP Kuantan, Bangunan KWSP Kuantan, Persiaran KWSP, Bandar Indera Mahkota, 25200 Kuantan, Pahang	09-5739666
	Pekan	No. 10, Tingkat Bawah & Tingkat 1, Lorong Peramu Permai 1, Taman Peramu Permai, 26600 Pekan, Pahang	09-4264404
	Raub	No. 79, Jalan Tun Razak, 27600 Raub, Pahang	09-3551188
	Temerloh	No. 128B (GF, 1F & 2F) & No. 128A (GF), Persiaran Damai 1, Damai Court, 28000 Temerloh, Pahang	09-2962948
<b>Kelantan</b>	Kota Bharu	Tingkat 2, 3 & 5, Bangunan KWSP, Jalan Padang Garong, 15000 Kota Bharu, Kelantan	09-7445191
	Kuala Krai	Lot PT 5556, Tingkat Bawah & Tingkat 1, Taman Yani, 18000 Kuala Krai, Kelantan	09-9606629
	Tanah Merah	Lot 655, Jalan Hospital, 17500 Tanah Merah, Kelantan	09-9554200
<b>Terengganu</b>	Dungun	Tingkat GF & 1, Lot PT 15824 (Unit 22), Sura Gate Commercial Centre, Jalan Sura Jeti, 23000 Dungun, Terengganu	09-8443269
	Jerteh	Tingkat GF & 1, Lot 226, Jalan Dato Kamaruddin, 22000 Jerteh, Terengganu	09-6903778
	Kemaman	Tingkat Bawah & Tingkat 1, PT 10720 & 10721, Taman Cukai Utama Fasa 4, Jln Kubang Kurus, 24000 Kemaman, Terengganu	09-8592132
	Kuala Terengganu	Bangunan KWSP, Jalan Kemajuan, Padang Hiliran, 21100 Kuala Terengganu, Terengganu	09-6225866

State	Branch	Address	Telephone No.
<b>Sarawak</b>	Bintulu	Block E, Sublot 7, Naim Bintulu Paragon, No.1, Old Airport Place, 97000 Bintulu, Sarawak	086-312909
	Kuching	Bangunan KWSP Kuching, Jalan Uplands, Beg Berkunci 2089, 93598 Kuching, Sarawak	082-240331
	Limbang	Lot 1565, Tingkat Bawah & Tingkat 1, Jalan Buangsiol, 98700 Limbang, Sarawak	085-213051
	Miri	Lot 1255 & 1256, Blok 10, MCLD Centre Point, Jalan Melayu, 98008 Miri, Sarawak	085-418418
	Sarikei	Tingkat GF & 1, No. 5, Jalan Nenas, 96100 Sarikei, Sarawak	084-655499
	Sibu	No. 10-12, Tingkat Bawah & 1, Lorong Kampung Datu 5, Jalan Kampung Datu, 96000 Sibu, Sarawak	084-310611
	Sri Aman	Tingkat Bawah & Tingkat 1, Lot 654, Blok 3, Daerah Bandar Simanggang, Jalan Hospital, 95000 Sri Aman, Sarawak	083-327357
	<b>Federal Territory of Labuan</b>	Labuan	Tingkat Bawah, Lot E004 Financial Park, Jalan Merdeka, 87000 Wilayah Persekutuan Labuan
<b>Sabah</b>	Beaufort	Tingkat GF & FF, Unit No. A-005, Blok A, Beaufort Square Avenue 2, Jalan Binunuk, 89800 Beaufort, Sabah	087-225985
	Keningau	Beg Berkunci 20, Jalan Masak, 89009 Keningau, Sabah	087-337820
	Kota Kinabalu	Blok A, Bangunan KWSP, Beg Berkunci 2019, 88598 Kota Kinabalu, Sabah	088-520100
	Kota Marudu	Lot No. 2, Taman WTK Fasa II, Jalan Tandek, 89100 Kota Marudu, Sabah	088-662842
	Kudat	Tingkat Bawah & Tingkat 1, Lot 1, Blok G, Jalan Mawar, Pekan Tomborongus, 89058 Kudat, Sabah	088-622819
	Lahad Datu	Bangunan KWSP, MDLD 3330, Lot 65, Fajar Centre, Jalan Segama, Peti Surat 61828, 91126 Lahad Datu, Sabah	089-880801
	Sandakan	Lot 3A & 5, Midtown Plaza, Beg Berkunci 36, Jalan Lintas Utara, 90000 Sandakan, Sabah	089-210681
Tawau	Tingkat Bawah & 1, TB- 308, Blok 35, Kompleks Fajar, Jalan Perbandaran, 91000 Tawau, Sabah	089-779740	

# CORPORATE DIARY 2021

January

16

CEO Townhall at EPF Headquarters



February

4

Launch of EPF Live Chat (Phase One)



February

21

EPF Dividend 2019 Briefing to the Malaysian Trades Union Congress (MTUC) and Shariah Advisory Committee Members

February

22

Special Briefing and Announcement on 2019 Dividend

March

2

OPS Kesan Kebangsaan SOCSO and the EPF



April

1

Launch of i-Lestari Withdrawal Facility

April

3

CEO Townhall at EPF Headquarters

April

16

The EPF donates accommodation for COVID-19 frontliners at the EPF Learning Campus

April

17

Official visit by the Deputy Minister of Finance II to EPF Headquarters



April

23

Launch of Employer COVID-19 Assistance Programme (e-CAP)

May

1

Appointment of YBhg Tan Sri Ahmad Badri Mohd Zahir as EPF's New Chairman



May

31

Launch of i-Akaun (Employer) with a new look and features

June

13

Official visit by the Minister of Finance to EPF Headquarters



July

14

Launch of the COVID-19 Impact Study on EPF Members

July

20

EPF Beaufort operates at a new location



# CORPORATE DIARY 2021

August

17

CEO Townhall at EPF Headquarters



September

15

National Day and Malaysia Day Celebration at EPF Headquarters



September

21

EPF Temerloh operates at a new location



October

1

EPF 69th Anniversary

October

5

Launch of Health Withdrawal-Fertility Treatment by DYMM Seri Paduka Baginda Raja Permaisuri Agong



October

8

Launch of EPF Public Consultation

October

26-30

Financial Literacy Week 2020

November

6

EPF Challenge Virtual 2020

November

19

EPF Challenge e-Sport 2020

December

7

EPF Puchong operates at a new location



December

15-16

- EPF Knowledge Fair 2020
- EPF Management Conference 2020



December

21

Launch of i-Sinar Withdrawal Facility

December

23

EPF Appreciation Ceremony 2020



PERFORMANCE

5