

DISPARITIES IN HEALTHCARE

by

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ACHIEVEMENTS OF MALAYSIA'S HEALTHCARE SYSTEM

Acknowledged internationally as a successful, modern government-regulated health system that provides effective health services.

Malaysia is amongst the world's top 20 countries with the most efficient healthcare system. (1)

3rd best system (after France and Uruguay) out of 24 countries in its Global Retirement Index. (2)

Source :

- (1) Survey conducted by Bloomberg (2013)
- (2) Survey by International Living, a US magazine (2014)



HEALTH SYSTEM OBJECTIVE



1

EQUITY IN HEALTHCARE is defined as

- **equal access for equal need,**
- **equal utilisation for equal need, and**
- **equal quality of care for all;**

It is the basis of the universal health coverage (UHC) concept



2

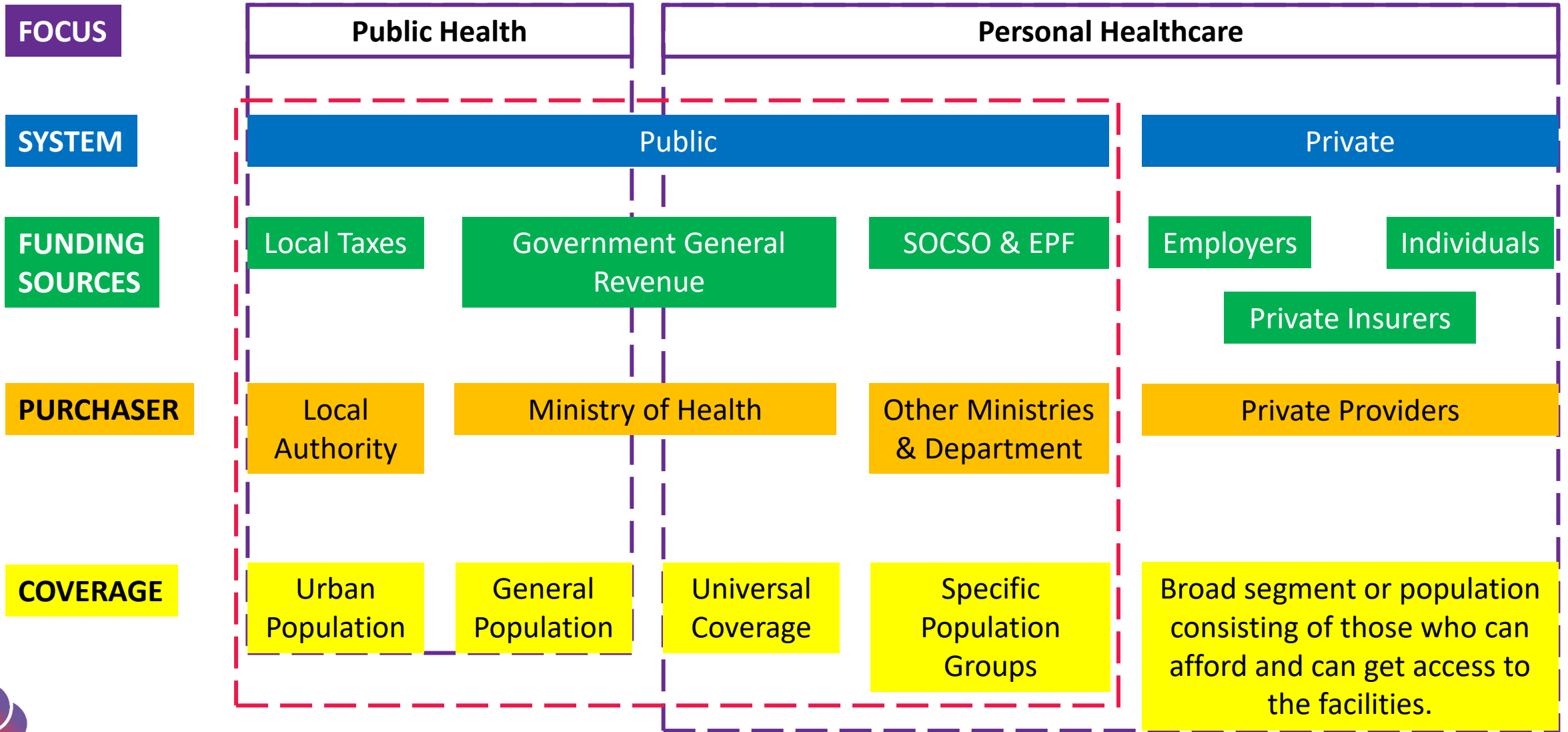
UNIVERSAL HEALTH COVERAGE means that

- all people have **access to the health services** they need,
- **when and where they need them,**
- **without financial hardship.**

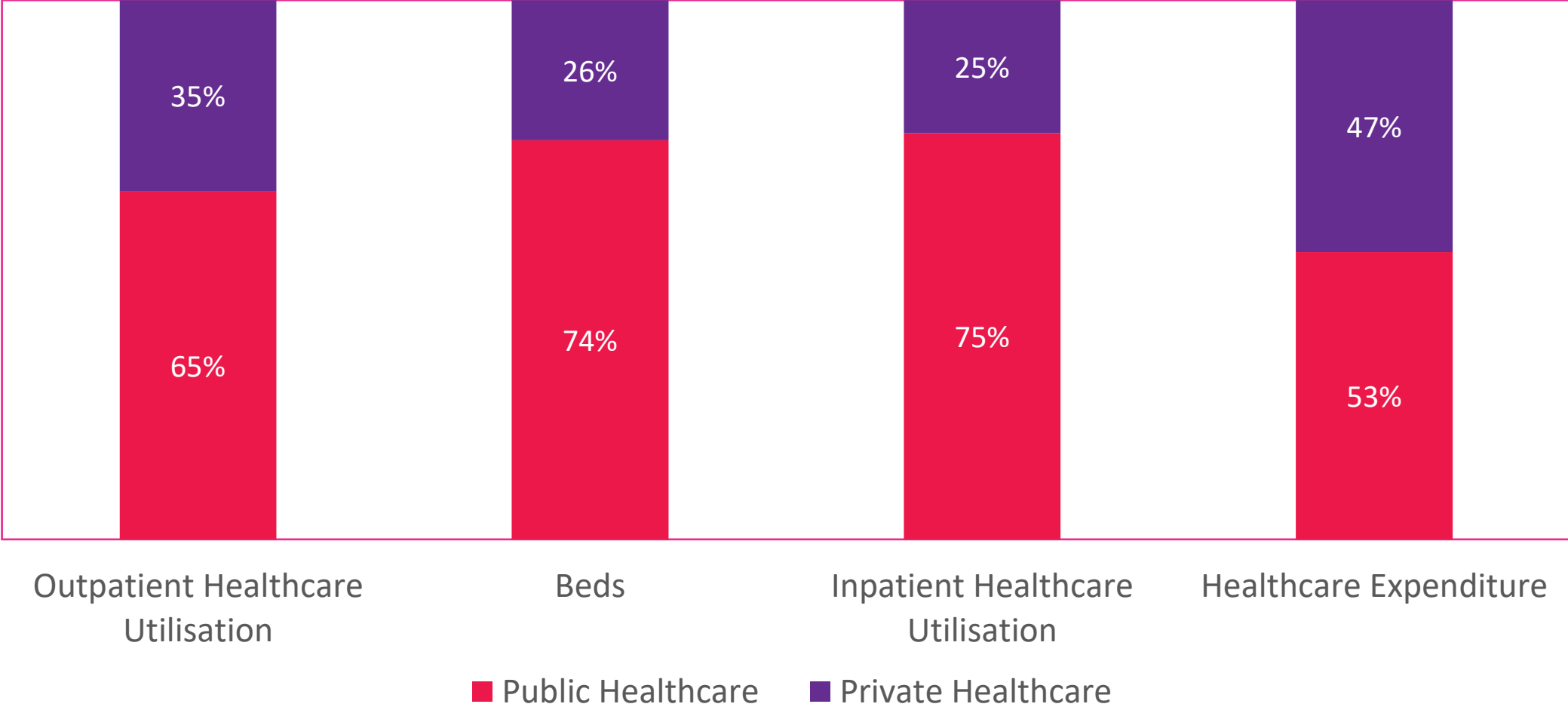
1) Bakar, N., Manual, A., & Hamid, J. A. (2019). Socioeconomic Status Affecting Inequity of Healthcare Utilisation in Malaysia. *The Malaysian journal of medical sciences : MJMS*, 26(4), 79–85. <https://doi.org/10.21315/mjms2019.26.4.9>

2) <https://www.who.int/health-topics/universal-health-coverage>

OVERVIEW OF MALAYSIA'S HEALTHCARE SYSTEM



CHALLENGES IN HEALTHCARE DELIVERY



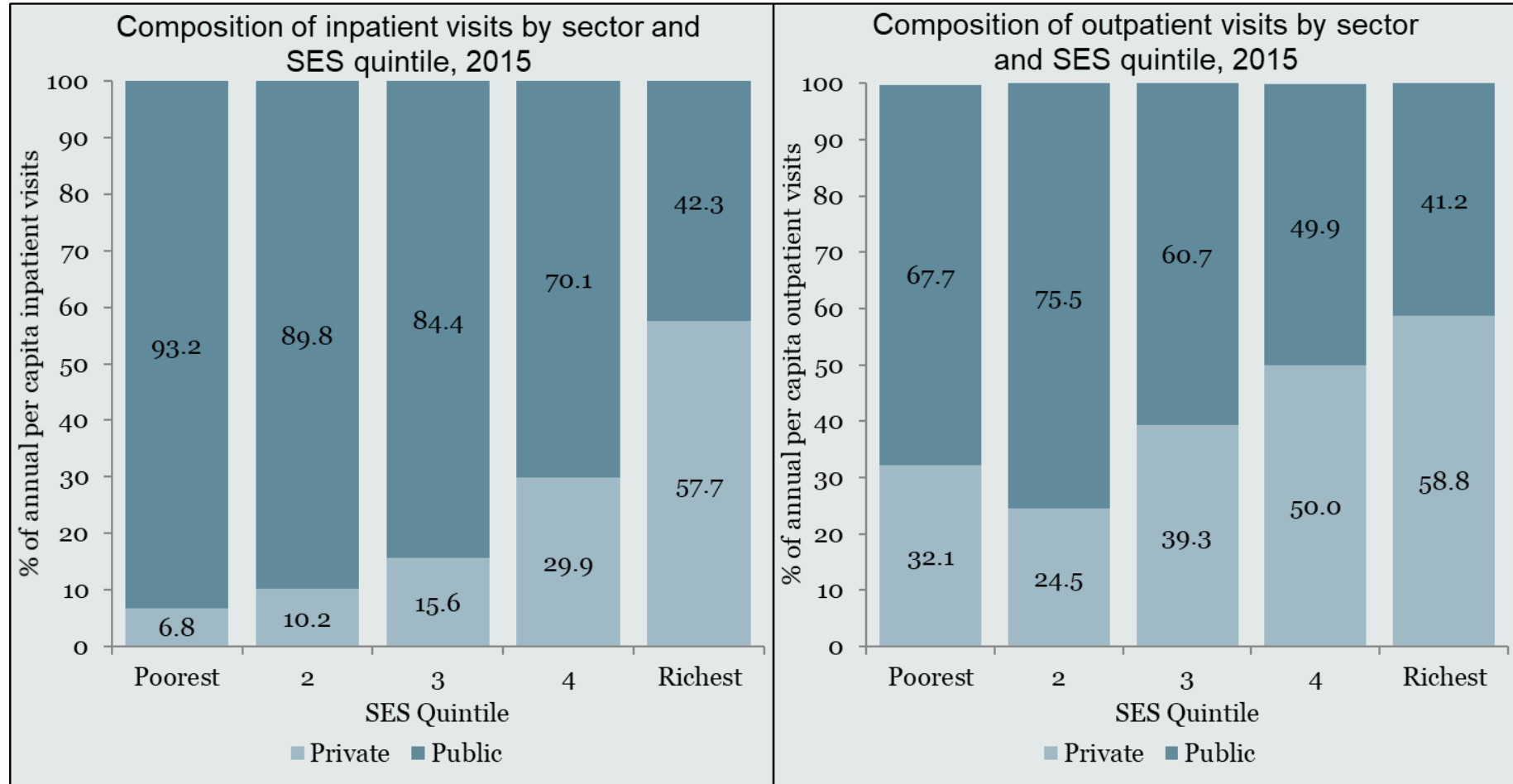
Sources :

1. National Health & Morbidity Survey (NHMS) 2019
2. Healthfacts 2020 (Data 2019)
3. Malaysia National Health Accounts Health Expenditure Report 1997-2019 (Data 2019)

MHSR FINDINGS – Equity in Healthcare Utilisation



The poorer population obtains most of their inpatient care and 67% of their outpatient care from public providers.



Data Source: National Health and Morbidity Survey (2015)

Note: Inpatient estimates based on distribution of inpatient admissions.



PUBLIC HEALTH SYSTEM RESOURCES CHALLENGES

“We are currently underfunded, understaff, underpaid, overworked, overstretched and with overcrowded patients. We all need to try harder to improve the public health system to increase the funding, to increase the number of healthcare workers and to improve the salary scale and availability of posts in our health facilities which is all beyond the control of MOH. I believe when there is a will there is always a way.”

Tan Sri Dr. Noor Hisham Abdullah
Director General of Health
17 July 2019



41% patient waited 6 hours

Emergency Department - lack of budget, lack of manpower and lack of facilities

1 to 3 doctors

had burnout symptom

145 hospitals for 8million patients/year

High load of patients

2 years waiting time

for hiring graduate doctors/nurses/ paramedics - no vacancies in MOH

MOH employment

reduces by 1% every year

MOH health clinics

are experiencing the same

Source : National Audit Department 2018 Report



PANDEMIC BRINGS MORE STRESS TO THE HEALTH SYSTEM

Khairy Reveals Over 57,000 Backlog Non-Covid Procedures In MOH

By Alifah Zainuddin | 24 September 2021

Health DG Dr Noor Hisham Abdullah has one week to come up with a national plan to clear the country's non-Covid backlog cases.



Health Minister Khairy Jamaluddin speaks at a press conference at the Ministry of Health's headquarters in Putrajaya on September 24, 2021. Picture from the Ministry of Health.

PUTRAJAYA, Sept 24 — The Ministry of Health (MOH) has recorded a total 57,355 backlogged non-Covid procedures comprising surgical-based and medical-based cases as of September 1.

Health Minister Khairy Jamaluddin said of the total, 93.8 per cent or 53,785 cases were surgical-based, covering general surgery, urology, pediatric surgery, plastic and reconstructive surgery, cardiothoracic surgery, gynaecology, orthopaedics as well as ophthalmology.

Outpatient Visits Dropped By Seven Million In 2020 Amid Pandemic

By Alifah Zainuddin | 20 October 2021

Colorectal cancer screenings dropped by over 50% from more than 13,000 screenings in Oct 2019 to fewer than 6,000 in Jan 2020, says MOH's deputy director for NCDs.

Pandemik COVID-19 mengganggu penyampaian perkhidmatan pencegahan dan rawatan penyakit NCD

- Penurunan kedatangan pesakit luar di klinik kesihatan KKM.
- Perkhidmatan lain turut terjejas.



Jumlah kedatangan pesakit di Jabatan Pesakit Luar, Klinik Kesihatan KKM, 2018 - 2020

Sumber: BPHK, KKM

Slide on the decline of outpatient visits between 2018 and 2020. Picture from Dr Feisul Idzwan Mustapha's presentation at the online media briefing on health dietary and non-communicable diseases (NCDs) on October 8, 2021.

KUALA LUMPUR, Oct 20 — Outpatient visits to public health clinics were down by 17.5 per cent, or 6.94 million, from 39,618,638 visits in 2019 to 32,678,125 visits in 2020, according to the latest Ministry of Health (MOH) data.

MOH deputy director for non-communicable diseases (NCDs) Dr Feisul Idzwan Mustapha said similar declines were seen for other services at public hospitals, including rehabilitation and screening, though no exact figures were provided.

He said screenings for colorectal cancer, for example, declined by over 50 per cent from a peak of more than 13,000 screenings in around October of 2019, to fewer than 6,000 in January 2020 following the country's initial Covid-19 outbreak.

! Poorer community depending on Public/MOH will be more affected!

ABOUT PROTECTHEALTH

Incorporated on 19 December 2016 as a wholly-owned subsidiary of ProtectHealth Malaysia (PHM), established under the Ministry of Health, Malaysia (MOH)

As a not-for-profit company, we coordinate, administer and manage initiatives related to financing healthcare services as mandated by MOH.

ProtectHealth Malaysia & ProtectHealth Corporation were established with :

Two mandates in December 2016 as approved by Jemaah Menteri:

Health Financing



Strategic Purchaser - Reducing Healthcare Costs & Enhancing Primary Healthcare



On 15th April 2019, as per our Strategic Purchaser mandate, we carry our role as the healthcare scheme administrator for **Skim Peduli Kesehatan untuk Kumpulan B40 (PeKa B40)** as mandated by the Government.



Starting from 12th November 2020, we are appointed as the **Electronic Service Provider** operator for **Skim Perlindungan Insurans Kesehatan Pekerja Asing (SPIKPA)**.

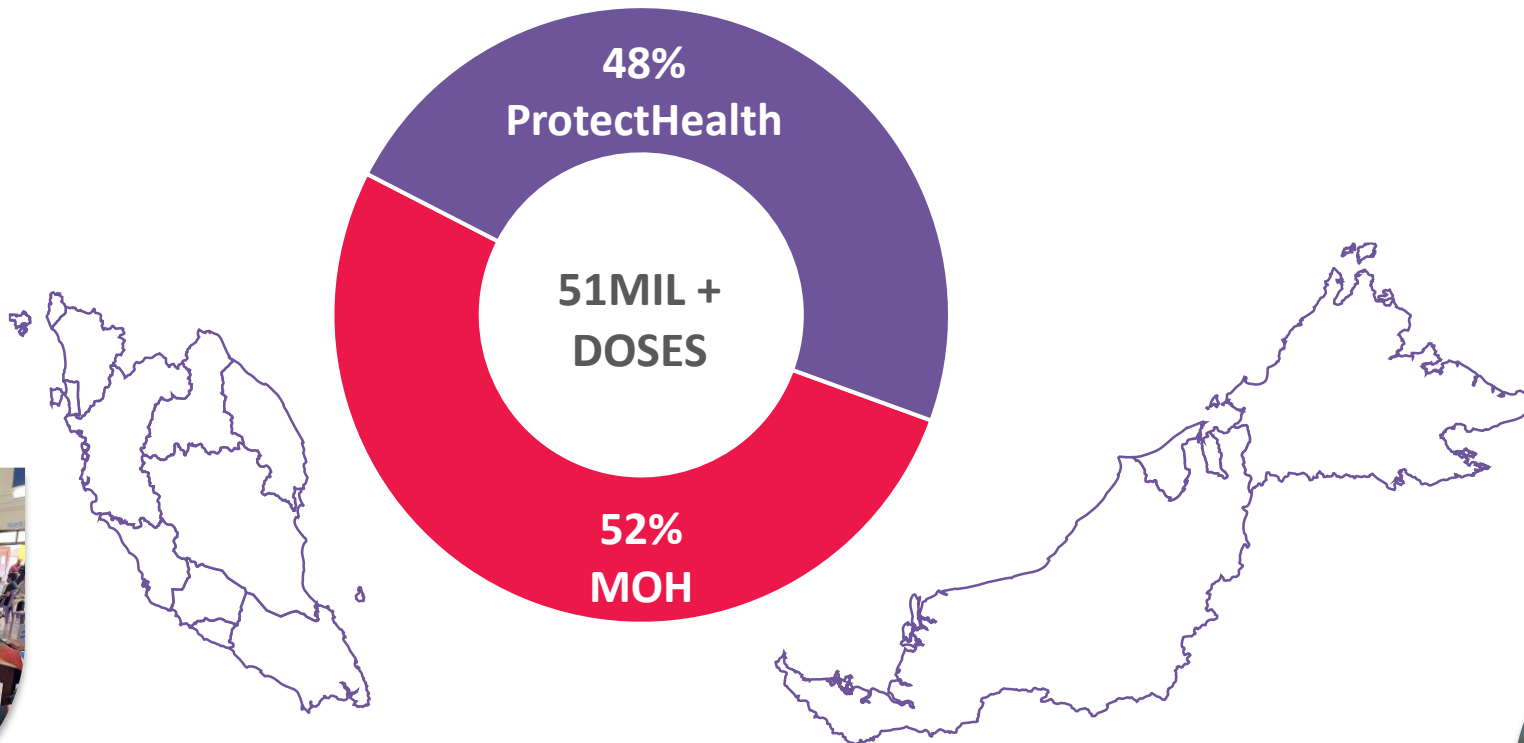


Given our experience and capabilities in discharging Strategic Purchasing role, on 8 March 2021, ProtectHealth has been appointed by the Ministry of Health as the implementer of **Private Medical Practitioner's and Healthcare NGOs' participation in the National COVID-19 Immunisation Programme**.

ProtectHealth is spearheading to strengthen the public-private partnerships and is the first in the country to successfully purchase services from both public and private sectors.



EQUITABLE ACCESS TO PRIVATE HEALTHCARE: NATIONAL COVID-19 IMMUNISATION PROGRAMME

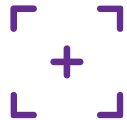


EQUITABLE ACCESS TO PRIVATE HEALTHCARE:



OBJECTIVE

- Increase access to quality health services
- Reduce the cost of living
- Improve the well-being of the people



FOCUS

- Reducing the burden of Non-Communicable Diseases (NCD)
- Strengthening **public-private partnership**
- Prioritize primary health care

BENEFITS

1

Health Screening



2

Health Aid



3

Completing Cancer Treatment Incentive (CCTI)



4

Transport Incentive



CONCLUSION

1

Malaysian policymakers are in a **unique and timely position to transform** the future trajectory of their country's health system.

2

While the health system is under pressure, due both to changing contextual factors outside the realm of health policy as well as structural factors tied to health system functions such as financing, payments, service delivery, and governance, **the current environment presents not only have challenges but also opportunities.**

3

Building upon the historic successes of the health system, the **commitment and political will of Malaysian leaders** to achieve health system improvements, an engaged populace with high human capital, and Malaysia's position at the cusp of becoming a high-income nation, I believe that Malaysia can steer a course toward a **modern health system that would be equitable, efficient, effective, responsive, and sustainable.**

4

By achieving this transition, **Malaysia could serve as a model**, providing useful lessons to other middle- and high-income countries as they grapple with many of the same health system challenges currently faced by Malaysia.



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