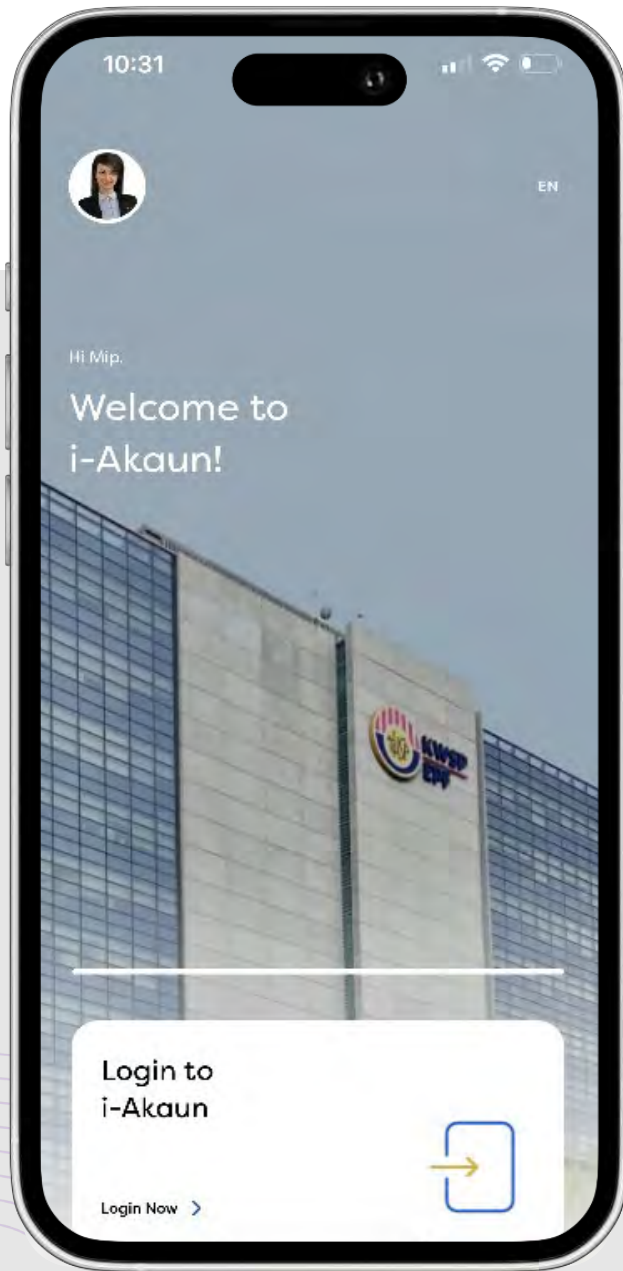




EASY GUIDE

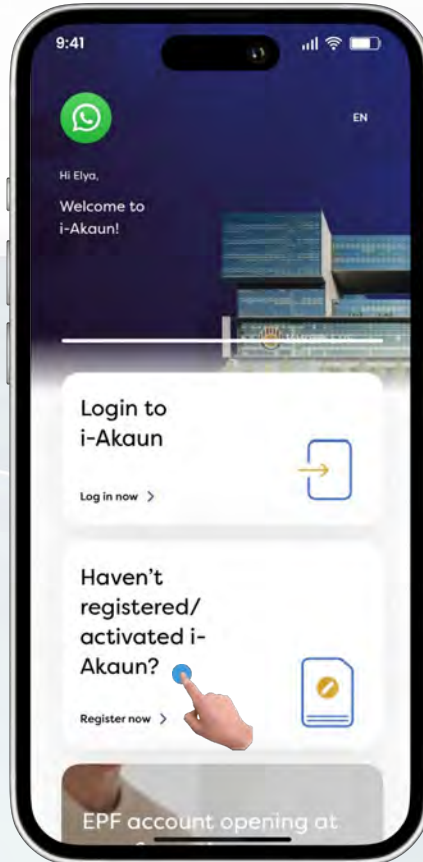
MEMBER REGISTRATION via e-KYC

Through the KWSP i-Akaun app

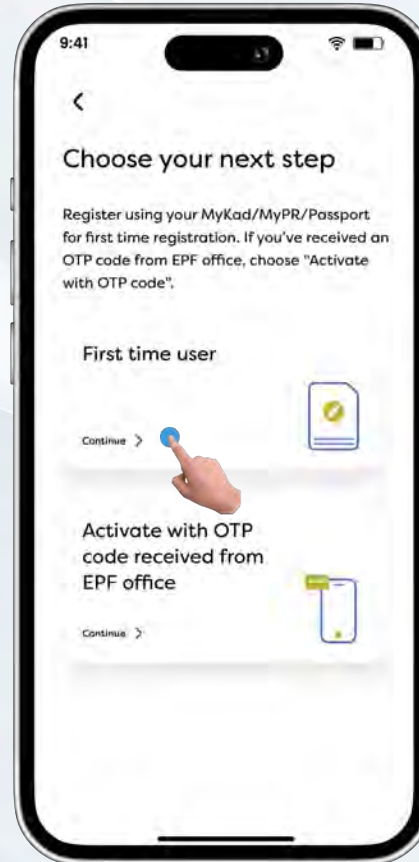


Easy Guide to Register as a Member via the KWSP i-Akaun App

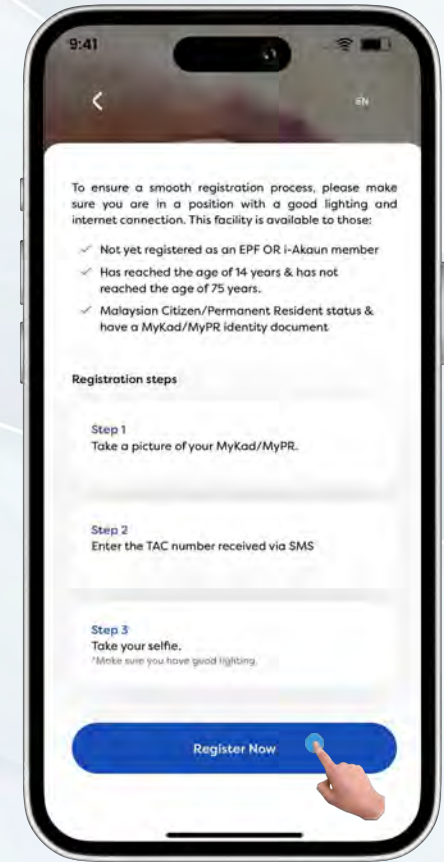
Registration via e-KYC



Step 1:
Open the KWSP i-Akaun app and tap on
“Haven't registered/ activated i-Akaun?”



Step 2:
Tap on “First time user”

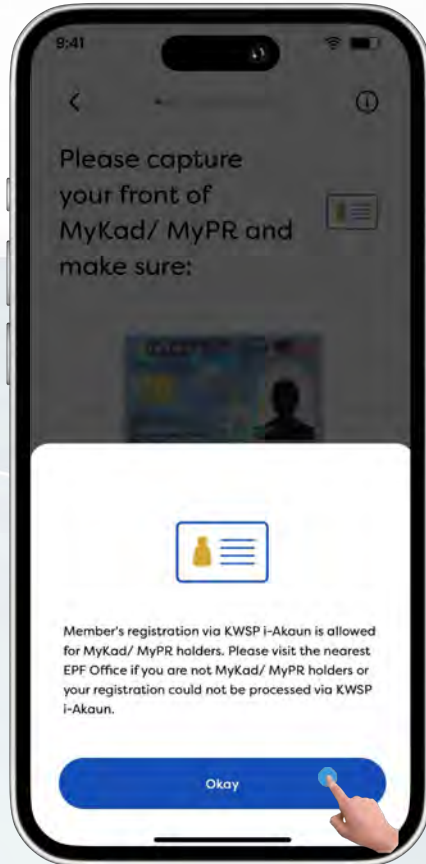


Step 3:
Swipe down and tap on “Register Now” to
begin registration.



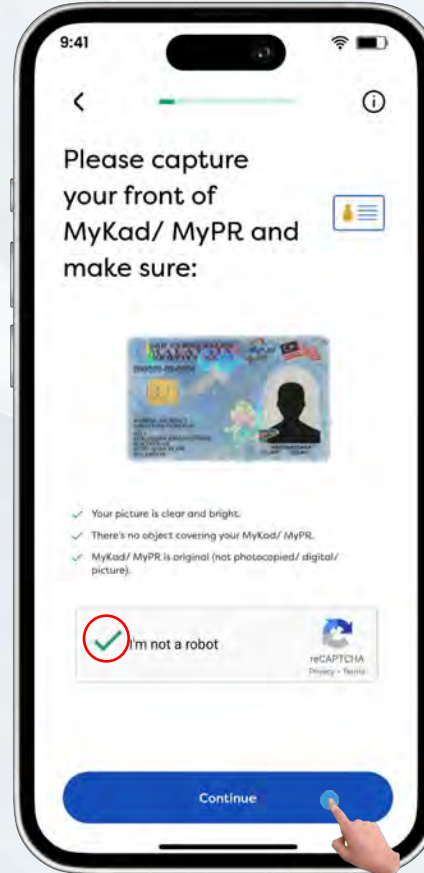
Easy Guide to Register as a Member via the KWSP i-Akaun App

Registration via e-KYC



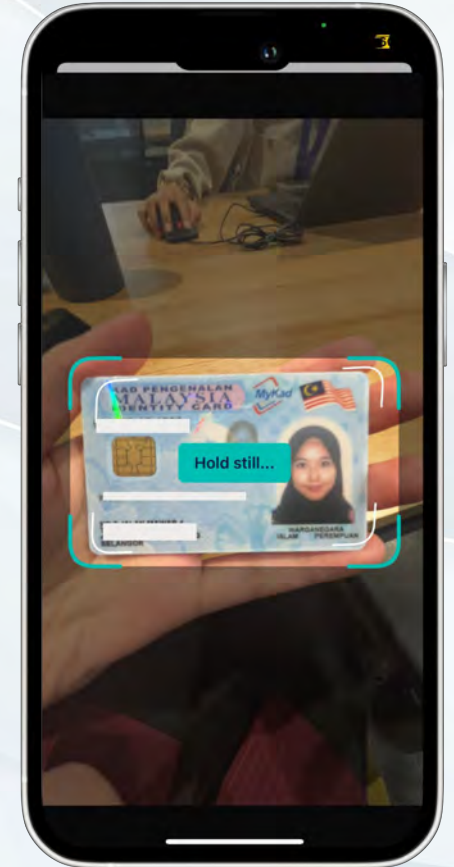
Step 4:

Tap **"Okay"** to proceed with member registration for MyKad or MyPR holders.



Step 5:

Have your MyKad/MyPR ready for scanning, tick the "I'm not a robot" box, and tap **"Continue"**.



Step 6:

Align the front of your MyKad/MyPR within the frame and hold still while the system reads your card details.



Easy Guide to Register as a Member via the KWSP i-Akaun App

Registration via e-KYC

9:41

Please verify your MyKad/ MyPR information.

MyKad

Name *

*Change if needed

MyKad no. *

*Change if needed

Birth of Date *

Email

test@gmail.com

☒ I hereby confirm that all information submitted is true and correct. [Read More](#)

Continue

Step 7:
Check the details displayed from your MyKad/MyPR. Enter your email address and tick the box to confirm the information. Then, tap **“Continue”**.

9:41

Please verify your MyKad/ MyPR information.

MyKad

Alert! Please ensure your name and identification number is correct as per MyKad/MyPR for a smooth application process.

Name

No. MyKad

Recheck

Proceed

Step 8:
Check that your name and ID number match your MyKad/MyPR, then tap **“Proceed”**.

9:41

Please use your own telephone no.

+60

Continue

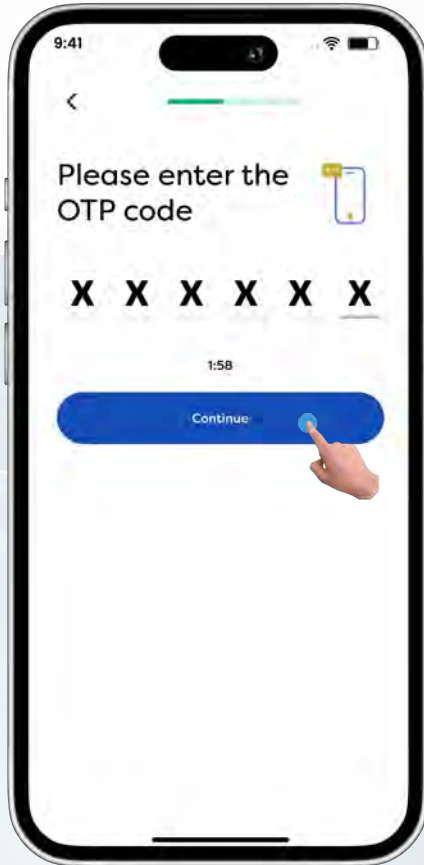
Step 9:
Enter your active phone number, then tap **“Continue”**.

Note: This number will be used to receive your OTP via SMS.

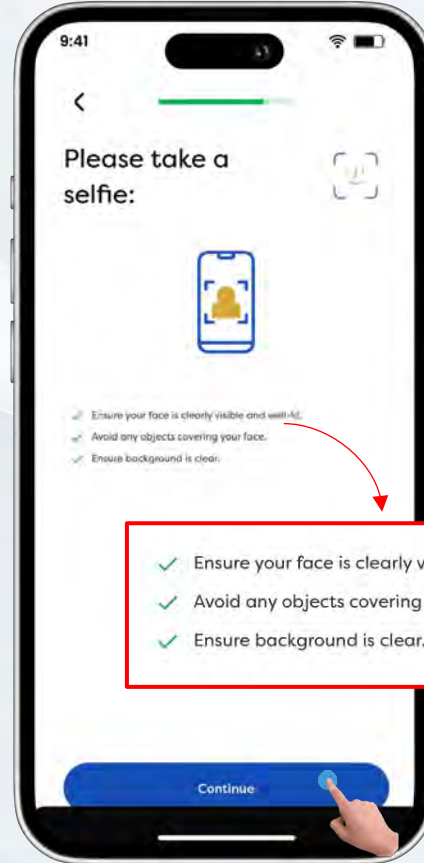


Easy Guide to Register as a Member via the KWSP i-Akaun App

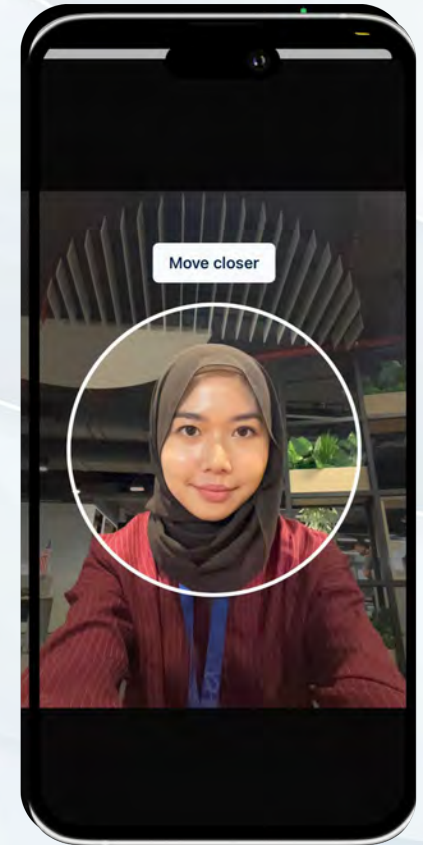
Registration via e-KYC



Step 10:
Enter the OTP received via SMS and tap
“Continue”.



Step 11:
Ensure you meet the photo requirements, then tap
“Continue” to take your selfie.



Step 12:
Take a selfie and ensure your face is
within the designated circle.

Easy Guide to Register as a Member via the KWSP i-Akaun App

Registration via e-KYC



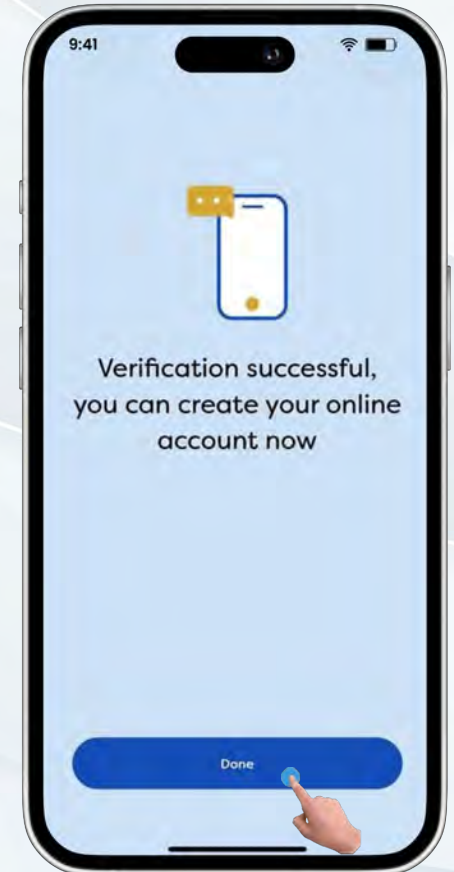
Step 13:

Check the selfie displayed. If you're happy with it, tap "**Continue**". If not, tap "**Retake Selfie**" to take a new photo.



Step 14:

Please wait while the system verifies your identity. Once verification is successful, tap "**Done**" to complete your i-Akaun registration.



Easy Guide to Register as a Member via the KWSP i-Akaun App

Registration via e-KYC



Step 15:
Create your i-Akaun user ID and password.
Make sure your password meets the
specified requirements, then tap **"Continue"**.



Step 16:
Choose a security image and tap
"Continue".



Step 17:
Set up your secret phrase and tap
"Continue".

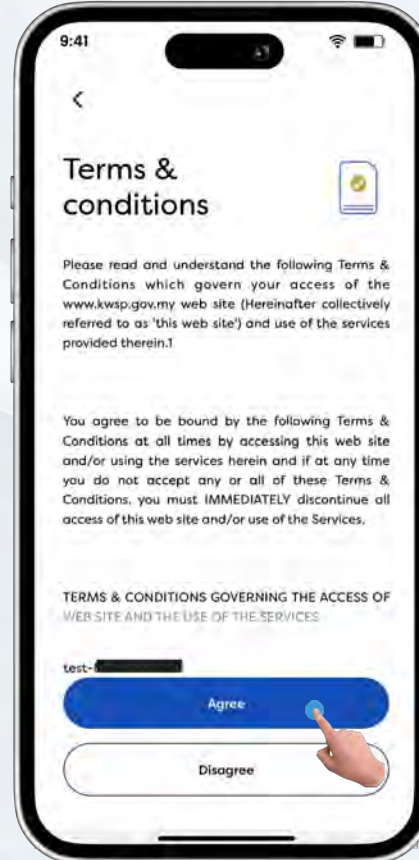


Easy Guide to Register as a Member via the KWSP i-Akaun App

Registration via e-KYC



Step 18:
Review all your details, then tap **"Confirm"**.



Step 19:
Read and understand the Terms & Conditions. If you agree, tap **"Agree"** to complete the i-Akaun registration and activation.



Step 20:
Congratulations! Your i-Akaun has been successfully activated. Tap **"Done"** to start using i-Akaun.



THANK YOU

